

# Dynasty Flyer Program

## Membership Guide

<http://www.china-airlines.com>



## Index

Membership Enrollment, Tiers and Premium Benefits - 1
Dynasty Membership - 1
Paragon, Emerald and Gold Membership – 3
Exclusive Benefits for Paragon, Emerald and Gold Membership – 4
SkyTeam Elite Benefits – 11
Mileage Credit and Correction-12
Types of Mileage -13
Mileage Accrual on China Airlines and Mandarin Airlines -12
Mileage Accrual on SkyTeam Partner Airlines -13
Mileage Correction -21
Online Service -21
Awards and Redemption Procedures -22
China Airlines and Mandarin Airlines Upgrade Awards - 22
China Airlines and Mandarin Airlines Upgrade Redemption Procedures-23
SkyTeam Upgrade Award – 25
China Airlines and Mandarin Airlines Ticket Awards -25
China Airlines and Mandarin Airlines Ticket Redemption Procedures –26
SkyTeam Ticket Awards - 29
SkyTeam Ticket Redemption Procedures - 29
VIP Lounge Award - 35
Mileage Redemption for Excess Baggage -35
Award Transfer -36
Nominee Registration -36
Award Transfer Application -37
Award Number -37
Transfer Cancellation -37
Appendix I - Membership Privileges & Obligations -38
Appendix II - Partnership Mileage Program -40
Appendix III - Dynasty Lounge Rules - 49

## Membership Enrollment, Tiers and Premium Benefits

Anyone at two years of age or above is eligible to become a DFP member (referred as "member"), and can earn mileage on every applicable flight with an eligible ticket. Dynasty Members who earn a specific amount of flight mileage from scheduled international flights on China Airlines, Mandarin Airlines and any SkyTeam coded and operated flights will be granted Paragon, Emerald or Gold membership and receive exclusive benefits.

- To make sure your mileage will be credited automatically and timely, please use the same name as your membership to book flights and issue tickets. For immigration reason, members should enroll with the name that is identical with passport name.
- If a member is also known as a name other than membership name, that name will not be recognized as member's name upon reservation, and flight mileage will not be credited automatically and timely; membership benefits may therefore not be granted such as upgrade award and award tickets.
- When making a reservation yourself or through a travel agent, please ensure to give our service personnel both your membership number and your official name (which appears on your card).
- If you have only a first name and no last name in your passport,(e.g. Indonesia citizen), please print out the Application Form from our web-site and send it to China Airlines branch offices. Please do not apply online.
- Member may apply data correction on-line by logging in China Airlines Dynasty Member web page (p.s. Online data correction is not allowed in North America area), and to cope with the personal information protection law, member must fill out the application form and provide the photocopy passports and letter of attorney for the ID number, birthdate, English/Chinese name change, or apply at China Airlines down town office for member data correction.
- An "eligible ticket" refers to a ticket paid at full-fare price with eligible ticket class and does not include group, discount, infant, labor, free, charter, bartered, or promotional tickets.

There are four tiers of membership in the Dynasty Flyer Program (DFP). Qualification and benefits of each membership are described as follows:

### Dynasty Membership

Dynasty Card Membership is the primary membership of DFP. Its qualification and benefits are summarized as follows:

	Dynasty Card Membership
Qualifications	Anyone at 2 years of age or above who applies for membership may obtain membership card number.
Convenient Reservation	When making a reservation, members just need to inform their membership card numbers for express reservations.
Mileage Accumulation	<i>A member can earn miles by</i> 1. taking applicable China Airlines' and Mandarin Airlines' flights 2. taking applicable SkyTeam coded and operated flights 3. purchasing products or services offered by our partners
Award Redemption	A member can redeem awards based on mileage accrued
Dynasty Package Benefits	Extra mileage: 500 miles.
Online Promotion from China Airlines' Website	Various online promotions will be offered, for example: 1. discounts on online ticket purchase; 2. online mileage deduction for cash discount on e-Shopping. (Restrictions may apply from time to time)

## Points to Note:

1. There is no physical card for Dynasty membership. Dynasty-membership members may access to China Airlines' website at "Dynasty Member" page or download China Airlines App for virtual card.
2. Members under 12 years old (EU applicants under 16 years old) must register a legal guardian, who must also be a member, in their personal data upon enrollment.
3. Members may access to China Airlines website to update personal data or password at [Dynasty Member](#) page.

**Paragon, Emerald and Gold Membership**

For membership upgrade and renewal, every member needs to accrue at least 6 weighted trips from China Airlines (CI) / Mandarin Airlines (AE) self-operated scheduled international flights, and at least one of "Accumulated Miles", "Eligible Business Class Flights" or "Weighted Trips" should reach respective qualification. If above qualification is reached, membership will be upgraded on the 1st of next month; membership will be renewed on the next day of current membership's expiration date.

	Qualification for Membership Upgrade	Qualification for Membership Renewal
<b>Gold</b>	Within 12 consecutive calendar months during current Dynasty membership: 1. Accumulate 30,000 miles; or 2. Take 10 or more eligible flights in Business Class on China Airlines or Mandarin Airlines; or 3. Accumulate 20 or more weighted trips from China Airlines and	Within the 2-year term: 1. Accumulate 40,000 miles; or 2. Take 18 or more eligible flights in Business Class on China Airlines or Mandarin Airlines; or 3. Accumulate 36 or more weighted trips from China Airlines and Mandarin Airlines flights.

	Qualification for Membership Upgrade	Qualification for Membership Renewal
	Mandarin Airlines flights	
<b>Emerald</b>	<p>Within 12 consecutive calendar months during current Gold membership:</p> <ol style="list-style-type: none"> <li>1. Accumulate 50,000 miles; or</li> <li>2. Take 30 or more eligible flights in Business Class on China Airlines or Mandarin Airlines; or</li> <li>3. Accumulate 40 or more weighted trips from China Airlines and Mandarin Airlines flights</li> </ol>	<p>Within the 2-year term:</p> <ol style="list-style-type: none"> <li>1. Accumulate 80,000 miles; or</li> <li>2. Take 40 or more eligible flights in Business Class on China Airlines or Mandarin Airlines; or</li> <li>3. Accumulate 70 or more weighted trips from China Airlines and Mandarin Airlines flights.</li> </ol>
<b>Paragon</b>	<p>Within 12 consecutive calendar months during current Emerald membership:</p> <ol style="list-style-type: none"> <li>1. Accumulate 120,000 miles; or</li> <li>2. Take 50 or more eligible flights in Business Class on China Airlines or Mandarin Airlines; or</li> <li>3. Accumulate 80 or more weighted trips from China Airlines and Mandarin Airlines flights</li> </ol>	<p>Within the 2-year term:</p> <ol style="list-style-type: none"> <li>1. Accumulate 180,000 miles; or</li> <li>2. Take 60 or more eligible flights in Business Class on China Airlines or Mandarin Airlines; or</li> <li>3. Accumulate 140 or more weighted trips from China Airlines and Mandarin Airlines flights.</li> </ol>

## Points to Note:

1. Membership upgrade and renewal will be executed on the first in the following month when the requirements are met within 12 consecutive calendar months.
2. When qualifying membership upgrade and renewal, members will receive a new membership card with the same membership number in the following month. If the new membership card is not received due to unforeseen circumstances, the validity of the original card will be extended by another month.
3. If the renewal requirement is not met, a Paragon member will automatically revert to Emerald member, while an Emerald member to Gold member and a Gold member to Dynasty member. The card number will remain unchanged.
4. The following items are not eligible for membership upgrade and renewal:
  - Domestic flights operated by Mandarin Airlines.
  - Mileage earned from China Airlines or Mandarin Airlines code-share flights operated by non-SkyTeam carriers.
5. Mileage and trip counts earned from business class by upgrade will be

- calculated based on ticket class of the original ticket purchased by members.
6. Business Class stated above includes Premium Business Class
  7. The miles earned from the partnership or promotions are not applicable for membership upgrade and renewal.
  8. Incentive miles are also not applicable for membership upgrade and renewal.

#### **Exclusive Benefits for Paragon, Emerald and Gold Membership**

Paragon, Emerald and Gold members are entitled to following additional privileges when they travel on scheduled international flights marketed and operated by China Airlines and Mandarin Airlines, please have your member card presented as you enjoy the benefits below:

	<b>Gold</b>	<b>Emerald</b>	<b>Paragon</b>
Upgrade Welcome Offer	X	Two complimentary upgrade awards	10,000 miles and Four complimentary upgrade awards
Renewal Gift Mileage (effective from January 1 <sup>st</sup> , 2017)	X	V	V
Reservation Hot Line and Fax in Taiwan	V	V	V
Priority Reservation	V	V	V
Advance Seat selection	V	V	V
Guaranteed Economy Class Reservation	X	V	V
Exclusive Check-in counter at airport	V	V	V
Priority Boarding	V	V	V
Extra Baggage Allowance	Piece system: 1 piece Weight system: 10KG	Piece system: 1 piece Weight system: 20KG	Piece system: 2 pieces Weight system: 20KG
Airport VIP Lounge Access	Member self only	1 companion at self-operated or authorized third-party operated lounges	2 companions at self-operated lounges (No limit on number of accompanying children); or 1 companion at authorized third-party operated lounges.
Reservation Wait List	V	V	V

	Gold	Emerald	Paragon
Priority			
Spouse Upgrade	X	V	V
Spouse Gold Membership	X	X	V
Incentive Mileage	15%	25%	30%
Priority Baggage Handling	V	V	V
Birthday Mileage	<p>China Airlines offers extra 2,000 miles as birthday gift for members flying China Airlines/Mandarin Airlines self-operated international flights during birthday month. Birthday Mileage will be credit to your account in the following month.</p> <ul style="list-style-type: none"> <li>Any discount tickets or charter flights are not applicable for this benefit.</li> <li>Each member is entitled to this benefit once a year.</li> </ul>		
VIP Lounge Usage Privilege	Please refer to Award Redemption for details.		
Discounts on in-flight Duty Free Shop. (Cigarette and some selective items are excluded)	V		
Dynasty Package Benefits	<p>Extra mileage: 500 miles.</p> <p>2. Discounts for trips departing from Taiwan (not applicable for some specific promotional itineraries): TWD\$500.</p>		

※ Self-operated airport VIP Lounges are at Taipei Taoyuan, Taichung, Kaohsiung, Kuala Lumpur, Bangkok, Tokyo Narita, San Francisco and Honolulu.

1. Points to Note:

- The complimentary upgrade awards for Paragon and Emerald members are applicable for upgrade to Premium Economy Class and to (Premium) Business Class. Please contact the nearest customer service center or branch office for upgrade booking.
- The complimentary upgrade awards are transferrable for members reaching Paragon membership upgrade qualification on/after January 1st, 2017. Please contact the nearest customer service center or branch office for application within award's validity and follow the service rule below:
  - In order to obtain sufficient time for this transfer process, please submit your application at least 2 weeks prior to flight departure.

- (2) Only members in nominee list are applicable for transfer.
  - (3) Once an award is transferred to a member, it cannot be transferred again to a third party.
  - (4) Airports are not available for this transfer service.
  - (5) Upgrade welcome offer received before January 1st, 2017 remains available for Paragon member themselves only.
3. As a token of appreciation for members' long-term patronage, extra mileage will be credited to Paragon and Emerald members reaching renewal qualification on membership renewal date. Paragon members will receive 60,000 miles, and Emerald members will receive 25,000 miles as renewal gift; effective from April 1<sup>st</sup>, 2019, two cabin upgrade awards will also be credited to Paragon members reaching renewal qualification on membership renewal date.
  4. The seat selection will only be held for up to 60 minutes before flight departure. The selected seat will not be guaranteed and China Airline reserves the right to rearrange the pre-selected seats if there is a change of aircraft or unforeseen reasons. Emerald/Paragon Members (excluding companions) who would like to select the "Exit Seats" are requested to contact reservation center. Members who select "Exit Seat" should physically meet the selection criteria and willing to perform his/her functions designated in accordance with "Exit Section Program". In addition, Paragon/Emerald/Gold members may select their preferable aisle seats or front-row seats in Economy Class cabin on CI long haul flights.  
Remark: Effective from June 15<sup>th</sup>, 2018, check-in for all China Airlines and Mandarin Airlines operating flights (including Tigerair Taiwan's flights whose check-in is performed by China Airlines) at Taoyuan International Airport will be terminated 60 minutes prior to departure; seat selection will only be held for 80 minutes prior to departure.
  5. Paragon and Emerald members may enjoy guaranteed full-fare economy reservation on scheduled international flights of 6 hours or more. The flights should be both marketed and operated by China Airlines and Mandarin Airlines and the reservation should be done at least 24 hours prior to departure with booking class Y. After the reservation is confirmed, the ticket used by the members should be also full-fare economy booking class Y. The members should be responsible for fare difference if the economy ticket booking class is other than Y class. This benefit is exclusive for Paragon and Emerald members.



Their companions are not entitled to this benefit. China Airlines reserves the right to modify or divide the booking record to confirm the reservation for Paragon and Emerald members if necessary.

6. Extra Baggage Allowance:

- (1) Piece system applies to flights to/from the United States and Canada. Weight system applies to other regions. (In accordance with IATA regulation, extra baggage allowance is subject to change without notice.)
- (2) This benefit is only available on China Airlines and Mandarin Airlines international self-operated flights and not feasible for flights operated by other carriers.
- (3) Baggage is limited to personal effects only. No merchandise may be included.

7. Paragon, Emerald and Gold members flying China Airlines/Mandarin Airlines self-operated international flights may have access to airport VIP Lounge. Additionally, Paragon members may invite two companions for access to the self-operated airport VIP Lounge when departing from Taipei Taoyuan, Taichung, Kaohsiung, Kuala Lumpur, Bangkok, Tokyo Narita, San Francisco and Honolulu or may invite one companion for access to third-party authorized airport lounge. Emerald members may invite one companion for access to self-operated or third-party authorized airport lounge. The accompanying companions invited by Paragon and Emerald members for access to airport VIP Lounge should travel on SkyTeam operated flights. The usage of airport lounge is limited to opening hours and all members should abide by all relevant lounge regulations.

8. Exclusive area service is available in airport VIP lounges at Taoyuan International Airport (TPE), Tokyo Narita Airport (NRT) and San Francisco Airport (SFO). Regulation is as below:

- (1) When departing from Tokyo Narita Airport (NRT) and San Francisco Airport (SFO), Paragon and Emerald members can access to exclusive area when taking a self-operated international flight of China Airlines and Mandarin Airlines.
- (2) When departing from Taoyuan International Airport (TPE):
  - ✧ Paragon members can access to exclusive area when taking a self-operated international flight of China Airlines and Mandarin

Airlines, or when taking a code-share flight with booking under CI / AE flight number and holding tickets under 297 / 803 ticket stock.

- ※ Emerald members can access to exclusive area when taking a self-operated international flight of China Airlines and Mandarin Airlines.

#### 9. Reservation Wait List Priority

(1) If Paragon/Emerald/Gold members (excluding companions) would like to book a flight already full, they can be listed in the priority reservation wait list. When there are available seats present, members' reservation will be confirmed according to ticket class and membership tiers.

(2) If the requested flight or cabin class is unavailable when the reservation is made, China Airlines may arrange a seat on a flight before or after the requested flight or in another class on the requested flight. After the reservation is confirmed, the ticket used by the member should be consistent with the confirmed cabin class. The member shall be responsible for fare difference (if any) caused by such an arrangement.

(3) The reservation wait list priority is not available for the following booking or tickets:

- ※ Any reservation made within 72 hours prior to departure
- ※ Upgrade award ticket
- ※ Free ticket, discount ticket, group ticket, promotional ticket and barter ticket
- ※ Charter flight or code-sharing flight operated by another airlines

10. If Paragon/Emerald/Gold members (excluding companions) would like to book a flight already full, they can be listed in the priority reservation wait list. When there are available seats present, members' reservation will be confirmed according to ticket class and membership tiers. If the requested flight or cabin class is unavailable when the reservation is made, China Airlines may arrange a seat on a flight before or after the requested flight or in another class on the requested flight. After the reservation is confirmed, the ticket used by the member should be consistent with the confirmed cabin class. The member shall be responsible for fare difference (if any) caused by such an arrangement. The reservation wait list priority is not available for the following booking or tickets:

- (1) Any reservation made within 72 hours prior to departure
  - (2) Upgrade award ticket
  - (3) Free ticket, discount ticket, group ticket, promotional ticket and barter ticket
  - (4) Charter flight or code-sharing flight operated by another airlines
11. When the spouse of an Emerald member or a Paragon member is traveling on the same flight but holds a ticket with cabin class lower than the Emerald member's or the Paragon member's, the spouse can be upgraded to the same cabin class as the member's. (This privilege is subject to seat availability).
2. Emerald members and Paragon members should indicate the name of their spouse on the back of their membership card and apply for upgrade for the spouse at airport check in counters. Applications are not accepted after boarding. Requesting Spouse Upgrade at the time of making reservation is not allowed.
  3. Emerald members, Paragon members themselves and their spouses must hold eligible tickets to enjoy this benefit. The following ticket types are not eligible for Emerald members, Paragon members themselves and their spouses to have a cabin class upgrade:
    - (1) Tickets with upgrade award.
    - (2) Discounted tickets (AD, ID, DG, SC, BP, CG, etc.), barter, infant, labor or free tickets.
    - (3) Group or individual tickets using G ticket classes.
  4. Promotional tickets (tickets using D ticket class for short haul and C/D/A/E ticket class for long haul) or with restrictions, and the booking/ticketing class which is not eligible for Cabin Class Upgrade
  5. Once a spouse upgrade is settled, the upgraded spouse will not receive priority if other upgrade opportunities arise.
12. Paragon members may apply courtesy Gold membership for their spouse. If the Paragon member's spouse is already a Paragon/Emerald/Gold member or the Paragon member has no spouse, another family member may enjoy this benefit. Once this courtesy Gold membership is assigned to a member, it cannot be changed. For details of required documents, please see instruction below:
- (1) **Assign courtesy GOLD membership to spouse:**
    - ※ Application Form for Member to Exercise Personal Data Right  
Please fill out Application Form for Member to Exercise Personal Data Right and tick "Other/Please specify" in Contents of the Application. Please specify your request

and state your spouse's name and membership card number. Photocopy of Paragon member's passport is required and passport signature should be identical with signature on application form. Please click here to download application form.

※ Proof of spouse relation

Any document that can prove relation between Paragon member and the spouse will be accepted. For example, the spouse column at the back of R.O.C. ID card or marriage certificate

※ If Paragon members' membership renews, spouse's GOLD membership will renew simultaneously. No application is required again.

**(2) Assign courtesy GOLD membership to another family member (only acceptable if a Paragon member is single or his/her spouse is already a DFP Paragon/Emerald/Gold member):**

● Application Form for Member to Exercise Personal Data Right

Please fill out Application Form for Member to Exercise Personal Data Right and tick "Other/Please specify" in Contents of the Application. Please specify your request and reason for assigning another family member for this benefit. If your spouse is already a DFP Paragon/Emerald/Gold member, the spouse's membership number should be stated as well. Photocopy of Paragon member's passport is required and passport signature should be identical with signature on application form.

● Proof of family relation

Any document that can prove relation between Paragon member and family member will be accepted. For example, household registry

● If Paragon members' membership renew, GOLD membership for the family member will not renew simultaneously. Paragon members need to apply again.

13. When flying China Airlines/Mandarin Airlines scheduled international flights departing since April 1st, 2019, both Emerald and Gold members will be applicable to accrue 25% and 15% of flown mileage as incentive mileage respectively; for Paragon members, the accrual percentage will be adjusted to from 20% to 30%. Incentive mileage is not applicable for code-shared flights and flights operated by other SkyTeam members, and will not be counted for membership upgrade and renewal.
14. All DFP members can pre-order duty free items with miles on China Airlines e-Shopping web-site. Every 1,000 miles equals to USD3. Mileage redemption can be up to 40% of each purchase.
15. Paragon, Emerald, Gold members have to present membership cards for in-flight duty free item discounts (Cigarette and some selective items are excluded). Please refer to China Airlines e-Shopping web-site for monthly special discount.

16. All above privileges are only available on China Airlines and Mandarin Airlines international self-operated flights. It does not apply to code-share flights.
17. Where an opportunity arises for a class upgrade before departure, members must abide by the existing operating regulations of airport (including Spouse Upgrade). Example: Members ordering special meals may be excluded from this unexpected class upgrade.
18. Paragon, Emerald and Gold members may enjoy 10% discount off published fare for domestic tickets at designated ticket counters, other members are entitled to 5% discount.
- ※ DFP members may issue AE's domestic discounted ticket on AE's service counters at Taipei, Taichung Airports or its downtown ticketing counters in Taipei, Taichung and Kaohsiung.

### Sky Team Elite Benefit

As a Paragon, Emerald and Gold card member, now you may also enjoy the SkyTeam Elite Benefits when traveling international flights through the SkyTeam global network.

Dynasty Flyer Tier Levels	Gold	Emerald	Paragon
SkyTeam Tier Levers	Elite	Elite Plus	
Preferred Seating*	V	V	
Priority Reservation Wait List	V	V	
Priority Boarding	V	V	
Priority Airport Standby	V	V	
Priority Check-in	V	V	
Priority Baggage Handling		V	
Guaranteed Reservation		V	
Extra Baggage Allowance	V	V	
Lounge Admittance ^		V	

Notice:

1. Preferred Seating is only applicable for long-haul international flights of 6 hours or more.
2. Guranteed Reservation is only feasible on sold out long-haul SkyTeam international flights of 6 hours or more in duration up to 24 hours prior to departure for full economy ticket with booking class Y.
3. SkyTeam Elite and Elite Plus members may enjoy free additional baggage

allowance on any SkyTeam member airlines' operated flights:

(1) Taking the scheduled international flights operated by China Airlines and Mandarin Airlines may enjoy :

- ✧ Weight concept: Elite member + 10kg, Elite Plus member + 20kg.
- ✧ Piece concept: Elite member / Elite Plus member + 1 piece.

(2) Taking the flights operated by SkyTeam partner airlines:

- ✧ Depending on the operating carrier and itinerary, restrictions may be different. Please contact the operating carrier for up-to-date information.

4. Elite Plus members can have access to SkyTeam's airport VIP lounges when taking international flights of any SkyTeam partner airlines for departure or for transit within 24 hours, regardless of the cabin class. Members can invite a companion into the VIP lounge (The companion must travel on a SkyTeam flight).

### Mileage Credit and Correction

Members can earn flight mileage through taking applicable flights as well as earning partnership mileage from various participating partnership products and services. (Please refer to Appendix II for the list)

### Types of Mileage

#### Flight Mileage

*Flight mileage* refers to mileage earned through taking applicable China Airlines, Mandarin Airlines (AE) and SkyTeam member airlines flights,

*Actual Mileage (TPM)*: It refers to the distance between departure and destination of a flight. (IATA regulated Ticketed-Point-Mileage, known as TPM).

Flight Mileage Calculation: Based on the ticket class of each sector in an air ticket, different percentage of actual mileage will be credited. For example "J" ticket class will be given 130% of the flight's actual mileage. "B" ticket class will be given 100% of the flight's actual mileage.

### Mileage Accrual on China Airlines and Mandarin Airlines

Ticket class qualifying for mileage credits when traveling on applicable China Airlines and Mandarin Airlines are listed below:

- Accrual chart for flights departing before April 1<sup>st</sup>, 2019:

Cabin Class	Ticket Class	Percentage Credited	Weighted Trip
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Cabin Class	Ticket Class	Percentage Credited	Weighted Trip
Business/ Premium Business Class	J	Actual Mileage x 130%	1.5
	C	Actual Mileage x 125%	1.5
	D	Actual Mileage x 115%	1.5
Premium Economy Class	W,U	Actual Mileage x 115%	1
	A,E	Actual Mileage x 100%	1
Economy Class	Y,B,M	Actual Mileage x 100%	1
	K,V,T	Actual Mileage x 80%	1
	R,Q,H,N	Actual Mileage x 50%	1
	L,X,G,S	Actual Mileage x 0%	0
Award Ticket Class	X,Z,O	Actual Mileage x 0%	0

● Accrual chart for flights departing from April 1<sup>st</sup>, 2019:

Cabin Class	Ticket Class	Percentage Credited	Weighted Trip
Business/ Premium Business Class	J	Actual Mileage x 175%	2
	C	Actual Mileage x 150%	2
	D	Actual Mileage x 125%	1.75
Premium Economy Class	W,U	Actual Mileage x 125%	1.5
	A	Actual Mileage x 115%	1.25
	E	Actual Mileage x 100%	1
Economy Class	Y,B,M	Actual Mileage x 100%	1
	K,V,T	Actual Mileage x 80%	1
	R,Q,H,N	Actual Mileage x 50%	0.75
	L,X,G,S	Actual Mileage x 0%	0
Award Ticket Class	X,Z,O	Actual Mileage x 0%	0

Remarks:



- For upgrade segment booked under I class and P class, the ticket class should refer to the ticket held by members.
- For flights between Taiwan and Hong Kong, weighted trip for N-class ticket is 0.5.

### Mileage accrual on SkyTeam Partner Airlines



In addition to China Airlines and Mandarin Airlines, mileage accrual is available on






flights serviced by fellow SkyTeam carriers (Aeroflot Russian Airlines, Aeromexico, Air Europa, Air France, Korean Air, KLM Royal Dutch Airlines, Alitalia, China Southern Airlines, Czech Airlines, Delta Airlines, Kenya Airways, TAROM, Vietnam Airlines, China Eastern Airlines, Saudia, Middle East Airlines, Aerolineas Argentinas, Xiamen Airlines and Garuda Indonesia). Mileage accrual percentage chart is listed as follows:

- Minimum TPM applies to flights of Air France, KLM, Czech Airlines, Aeromexico, Kenya Airways and China Eastern Airlines. The miles DFP members can actually accrue will still be the product of Minimum TPM and credited percentage of ticket class of each sector.





Airlines	Cabin Class	Ticket Class	Percentage Credited
 Air France	First Class	P	150%
		F	130%
	Business Class	J	130%
		C,D,I,Z	125%
	Premium	W,S	110%
	Economy	A	100%
	Economy Class	Y,B	100%
		M	80%
		U	75%
		K,Q,H,L	50%
		T*	25%
	E*,N*,G,R*,V	20%	
* International flight and domestic flight minimum TPM: 500 miles			
* Mini fares tickets on T/E/N/R booking classes with a nine added to the fare basis code will receive NO mileage accrual from Air France.			
 KLM Royal Dutch Airlines	Business Class	J	130%
		C,D,I,Z	125%
	Economy Class	Y,B	110%
		M	80%
		P,U,F,W	75%





Airlines	Cabin Class	Ticket Class	Percentage Credited
		K,Q,H,L,S,A	50%
		T	25%
		E,N,G,R,V	20%
	* International flight and domestic flight minimum TPM: 500 miles.		
 Korean Air	First Class	P	200%
		F	165%
	Business Class	J	135%
		C,D,I,R	125%
		Z	100%
	Economy Class	Y,B,M,W,S,H (International flight) Y,B,M,W,H (Domestic flight)	100%
* This accrual table is applicable for flights departing since April 1 <sup>st</sup> , 2018			
* For Z class (Upgrade Class)- the accrual percentage should refer to the class of the original ticket purchased by members			
 China Southern Airlines	First Class	F*	150%
	Business Class	J,C,D,I	130%
	Premium Economy	W,S	110%
	Economy Class	Y,B,M,H,K,P(International) Y,B,M,H,U,P(Domestic)	100%
		A,U,L,Q,E,V,T,N (International) A,K,L,Q,E,V(Domestic)	40%
*F class is not eligible for mileage credit when used for upgrade and award ticket			
	Business Class	J,C,D,I,E	125%
	Economy Class	P,A,Y,B,M,H,K,V,T	100%

Airlines	Cabin Class	Ticket Class	Percentage Credited
 Alitalia		N,S,Q,X	50%
 Czech Airlines	Business Class	J,C,D	125%
	Economy Class	Y,M,B,H,K,T	100%
		G,L,X,Q,U,A	50%
	* International flight minimum TPM: 750 miles * Domestic flight minimum TPM: 500 miles		
 Aeroflot	Business Class	J,C,D	150%
		I,Z	100%
	Premium Economy	W,S,A	100%
	Economy Class	Y,B	100%
		M,U,K,H,L	80%
		Q,T,E,N	50%
 Vietnam Airlines	Business Class	J,C	125%
		D,I	100%
	Economy Class	W,Z,Y,M,U,S,B	100%
		H	65%
		K,L	50%
		Q	25%
	*For flights departing earlier than July 15 <sup>th</sup> , 2018, mileage credit percentage for B class is 75% for international flights and 50% for domestic flights; mileage credit percentage for H class is 75%.		
 Aeromexico	Business Class	J,C	150%
		D,I	125%
	Economy Class	W*	115%
		Y,B,M,K,H,L,T,U,Q	100%
		E,N,R	75%
V	50%		

Airlines	Cabin Class	Ticket Class	Percentage Credited
	*International flight and domestic flight minimum mile : 500 miles *This accrual table is applicable for flights departing since June 1st, 2018. *W class is available for domestic, U.S. and Canada flights		
 Kenya Airways	Business Class	C,I,J,Z	125%
	Economy Class	B,E,H,K,L,M,N,Q,R,S,T,U,Y	100%
	* International flight and domestic flight minimum TPM: 500 miles		
 TAROM	Business Class	J,C,D,I	125%
	Economy Class	Y,B,M,U	100%
		K,R,H,G	75%
		L,Q,N,T,V,S,E,A,F	50%
A and F class tickets are not available for mileage accrual for flights departing before October 28th, 2018.			
 Air Europa	Business Class	J,C,D	150%
		I	100%
	Economy Class	Y,B,M,L,E,K,V	100%
 China Eastern Airlines including Shanghai Airlines	First Class	F,P (International), U (Domestic)	150%
		U (International)	130%
		P (Domestic)	100%
	Business Class	J,C,D,I,Q	130%
	Premium Economy	W	110%
	Economy Class	Y,B,M,E,H (International)	100%
		K,L,N,R,S,V	50%
T,H (Domestic)		30%	
* International flight and domestic flight minimum TPM: 310 miles *Mileage accrual percentage is 100% for H class tickets on domestic flights departing before November 1 <sup>st</sup> , 2018. *Mileage accrual percentage is 150% for U class tickets on international flights departing before January 1 <sup>st</sup> , 2019.			
	First Class	F,P,A,G	100%

Airlines	Cabin Class	Ticket Class	Percentage Credited
	Business Class	J,C,D,I,Z	100%
	Premium Economy	W	100%
	Economy Class	Y,B,M	100%
		S,H,Q,K,L,U	50%
		T,X,V,E	25%
 Saudia	First Class	F,P	250%
		A	200%
	Business Class	J	175%
		C,D,I	150%
	Economy Class	Y	100%
		B,M,K,H,T	75%
		G,Q,L,U,V	50%
*Applicable for flights departing before May 2 <sup>nd</sup> , 2019			
 Saudia	First Class	F	250%
		A,P	200%
	Business Class	J	175%
		C,D	150%
		I	125%
	Economy Class	Y,E,M,B	125%
		K,H,Q,L	100%
		V,N,T	50%
U		25%	
*Applicable for flights departing since May 2 <sup>nd</sup> , 2019			
 Middle East Airlines	Business Class	J,D,Z	200%
	Economy Class	Y,K,H,L,T,V,Q,N	100%
 Aerolíneas Argentinas	Business Class	J,D,C,I,W,S	125%
	Economy Class	Y,B,M,U,K,H,L,Q	100%
		T,E,N,V,A,R,G	50%

Airlines	Cabin Class	Ticket Class	Percentage Credited
 Xiamen Airlines	First Class	F,A*	150%
	Business Class	J,C,D,I (Domestic)	150%
		J,C,D,I (International)	130%
	Economy Class	Y,H,B,M,L	100%
		K,N,Q,V	50%
* A class for the Award Ticket is not eligible for mileage credit			
 Garuda Indonesia	First Class	F,A	150%
	Business Class	J,C,D,I	125%
	Economy Class	W	110%
		Y,B	100%
		M,K,N	50%
Q,T		25%	

### Points to Note:

- (1) DFP member can accumulate mileage on any SkyTeam operated flight or code share flights among SkyTeam member airlines. No miles will be earned on code share flights marketed by SkyTeam carrier but operated by a non-SkyTeam carrier and vice versa.
- (2) Other booking classes, which are not listed in above table, are not eligible for miles and weighted trip accumulation.
- (3) If a DFP member is concurrent a SkyTeam member airline's frequent flyer, the flight mileage can only be credited to either CI or other SkyTeam member airline's frequent flyer program based on his/her FFP membership number when making reservation. Once flight mileage has been credited, members may not request to transfer it to any other partners.
- (4) In order to accumulate mileage correctly, please make sure that the passenger's English name spelling on the flight ticket is same as DFP member information.
- (5) The actual flight mileage will be accrued based on marketing carrier's rule when members travel on code shared flights.

### Partnership Mileage

In addition to flight mileage, members can earn partnership mileage when using

products or services of China Airlines' travel-related partners. (Please refer to Appendix II for the list.)

## **Mileage Accrual**

### **1. Flight Mileage**

To ensure that your flight mileage will be credited accurately and timely, please inform our service personnel of both your membership number and your name (as it appears on your card) when making a reservation yourself or through a travel agent. When checking-in at airports, presenting your membership card will ensure that your mileage is automatically credited to your account. Finally, please retain your ticket copy and boarding pass for six months so that in case you have any questions about your earned mileage, we can help you resolve it efficiently.

- ※ When the ticket class and boarding class are different, the flight mileage is calculated based on the lower of the two. China Airlines will calculate and confirm your mileage after departure.
- ※ Mileage must be redeemed within validity under active account and be used in accordance with this program's guidelines. All mileage accumulated will be bearing a validity of 36 months from travel date or mileage transferred-in date from non-airline partnership. The date of mileage accumulation, redemption and expiration will be based on Taipei Local Time. The operation of mileage expiration will be executed at midnight Taipei Local Time on the 1<sup>st</sup> of each month. For example, the mileage accumulated on May 08, 2010 will expire on June 01, 2013 Taipei Local Time. The mileage accumulated on August 31, 2012 will expire on September 01, 2015 Taipei Local Time.
- ※ Mileage earned by one member may not be combined with another member's.
- ※ Flight mileage is not credited for tickets sold at discounts of 50% or more; nor is it credited for free, infant, group, specified ticket classes, labor, barter, charter, excess baggage, promotional or airline and travel industry discount tickets.
- ※ For any promotional tickets, the promotion's regulations will prevail.
- ※ Flight mileage can only be accumulated one time per flight, regardless the number of seats purchased.
- ※ If, due to natural causes or other causes beyond our control, a China Airlines or Mandarin Airlines flight is cancelled or delayed and members are transferred to other airlines, the flight mileage will not be credited.

### **2. Partnership Mileage**

To learn more about DFP partners and earning mileage through the Partnership Mileage Program, please refer to Appendix II.

## Mileage Correction

If members choose to receive a personal mileage summary via e-mail, monthly personal electronic mileage summaries will be sent whenever new mileage has been credited or awards have been redeemed in the previous month.

### 1. Flight Mileage

If you have any questions regarding your flown mileage, please call our local Member Service Hotline within six months of your flight departure. Please provide your boarding pass, electronic or paper ticket receipt as well as your membership card number (flight itinerary or reservation reference will not be accepted). China Airlines will verify and correct your mileage within six weeks. If you have flown with China Airlines/Mandarin Airlines with electronic tickets issued by China Airlines/Mandarin Airlines, you can access Dynasty Flyer Services to correct your mileage online.

### 2. Partnership Mileage

If you have any questions about errors in partnership mileage, please contact the participating partner directly within 6 months of a partner's service is completed and provide them with required documents to help them process your claim efficiently.

## Online Service

1. A member can access China Airlines Website ([www.china-airlines.com](http://www.china-airlines.com)) for following online services by entering membership number and password.
  - Inquire personal mileage record and award redemption record.
  - Print a virtual membership card or apply membership card re-issuance.
  - Redeem upgrade award.
  - Mileage calculation (Upgrade Award Only)
  - Redeem award tickets
  - Reclaim mileage
  - Update personal data/password
  - Inquire personal reservation status & ticket record
  - Nominee registration, award transfer and cancellation (Members need to submit the application for transfer function in advance)
2. Members may register nominees, transfer award and cancel award online without 3,000 mileage handling charge. For data security reasons, to apply or

cancel the online service for Award Transfer, members are requested to fill out Dynasty Flyer Award Transfer Application Form and submit to China Airlines DFP Service Hotline in advance. Please make sure that you submit complete documents for process in order to receive the online service function in three working days.

- China Airlines will continuously expand and upgrade its online features. A member must follow instruction for utilizing each feature. Members are requested to keep their membership card number and password safely and properly to ensure the confidentiality of their personal data.

### Award and Redemption Procedures

As a member, you may claim awards based on the mileage accumulated in your account. You may use the award yourself or transfer it to a relative or a friend.

### China Airlines and Mandarin Airlines Upgrade Awards

#### 1. Award Levels

Upgrade Class	Booking Class	Short Haul		Long Haul	
		<ul style="list-style-type: none"> <li>Between any two points in Asia (including Guam)</li> <li>Between Australia and New Zealand</li> </ul>		<ul style="list-style-type: none"> <li>Between Taipei and North America / Europe / Australia / New Zealand</li> </ul>	
		Miles Required	Award Code	Miles Required	Award Code
From Economy Class to Premium Economy Class	P	7,000	URP	25,000	UPYA
From Premium Economy Class to Premium Business Class	I	8,000	URC	30,000	UPIA
From Economy Class to Business/Premium Business Class	I	15,000	URI	60,000	UPBA
		20,000 (Delhi)	URID (Delhi)		

Remarks:

- Mileage levels for upgrade to Premium Economy class and Premium Business class are available for flights providing Premium Economy class and Premium Business class service.
- The mile level required is based on routes, not by aircrafts.
- Eligible ticket classes for cabin upgrade are adjusted as below:

	Short Haul	Long Haul
--	------------	-----------



		Economy / Business class service offered	Premium Economy/ Premium Business service offered
From Economy Class to Premium Economy Class	Y/B/M/K/V/ T/R/Q/H/N	NIL	Y/B/M/K/V/T/R/Q/H/N
From Premium Economy Class to Premium Business Class	W/U/A/E	NIL	W/U/A
From Economy Class to Business/Premium Business Class	Y/B/M/K/V/ T/R/Q/H/N	Y/B/M/K/V/T/ R/Q/H/N	Y/B/M

Remarks:

- The following ticket types are not eligible for class upgrade:
  - a. Discounted tickets (AD, ID, DG, SC, BP, CG, etc.) barter, infant, labor or free tickets.
  - b. Group or individual tickets with ticket class "G".
  - c. Promotional tickets (tickets with ticket class "E" for long-haul flights) or with restrictions, and the booking/ticket class which is not eligible for cabin class upgrade.

### **China Airlines and Mandarin Airlines Upgrade Redemption Procedures**

#### 1. Redemption Procedure

- (1) Members should make sure that they have sufficient mileage to redeem an award or an applicable award number. For cabin upgrade booking made with another member's mileage, please complete transfer procedures first to obtain an applicable award number and inform the award number upon reservation (please refer to Award Transfer).
- (2) Cabin upgrade booking should be made through a China Airlines reservation agent or China Airlines website Dynasty Member webpage.

#### 2. Requesting Upgrade with miles at Airport

If a requested upgrade seat cannot be confirmed prior to flight departure or requested at airport (go show) without any reservation:

- (1) Members must have sufficient mileages or a valid award number and an eligible ticket. Then members may book and obtain a confirmed or stand-by upgrade booking on the same reservation record (the booking class for Premium Economy class is P class and for Premium Business/Business class is I class )
- (2) Upon check-in, if seats in the requested class are available, cabin upgrade

can be accepted according to normal check-in procedure.

- (3) If the original ticket class of a member's ticket does not comply with the rules for upgrade, the member must pay fare difference between the two classes and the service charge involved.
  - (4) To use transferred award to upgrade, please make sure award transfer procedures and a valid award number has been issued (three working days)
  - (5) Stand-by and Go-show upgrade booking is not available via CI website.
3. Points to Note
- (1) For flights of cabin class upgrade by an upgrade award, the flown mileage can only be credited into Dynasty Flyer Program account.
  - (2) China Airlines and Mandarin Airlines reserve the right to limit or adjust the amount of passenger upgrades subject to the status of booking on each flight. The upgrade seats may not be available on some flights or at some period, even if seats are available for paid tickets.
  - (3) If the ticket presented at the airport check-in counter does not comply with the rules for upgrade, the member must purchase another ticket, pay fare difference between the two classes, or check in according to the ticket class per airport staff's suggestion.
  - (4) Cabin upgrade is only available for scheduled international flights operated by China Airlines and Mandarin Airlines. Any code-shared flights are not available except for flights below:
    - Flights between Taipei and Hanoi, and Kaohsiung and Ho Chi Minh City operated by Vietnam Airlines.
    - Flights from Taipei to Paris operated by Air France (not vice versa; service only available for flight departing before March 31<sup>st</sup>, 2019)
    - Members must book under China Airlines flight number when requesting cabin upgrade for code-shared flights
    - Cabin upgrade for code-shared flights cannot be requested upon check-in at airport.
  - (5) The amount of required award numbers should be calculated per segment, and each segment requires an individual award number. If the itinerary includes a stopover or transfer, the mileage required for cabin upgrade for the whole itinerary must be added together, and then award

numbers should be redeemed per each segment.

- (6) In case members requesting cabin upgrade are transferred to other carriers, members should get on board in accordance with the ticket class of the ticket they hold.
- (7) China Airlines will notify members of amendments to class upgrade regulations or other class upgrade award qualifications made in accordance with adjustments in cabin configuration via other means including DFP Latest News at China Airlines Website or Mileage Summary.
- (8) China Airlines website Dynasty Member webpage is not available for date change or cancellation of a cabin upgrade booking.
- (9) China Airlines website Dynasty Member webpage only provides cabin upgrade booking for flights at least 3 hours prior to departure.
- (10) An infant should pay fare difference for a class upgrade when traveling with an adult member using upgrade award.

### SkyTeam Upgrade Award

Due to system restriction, on/after March 19 2016, SkyTeam Upgrade Award service is suspended.

### China Airlines and Mandarin Airlines Ticket Awards

#### 1. Award Levels

Round-Trip Award Ticket		Booking Class	Short Haul	Long Haul
			Between any two points in Asia (including Guam and Delhi), and Australia-New Zealand	Between Asia (excluding Guam) and North America/Europe/Australia/New Zealand ;
			All Year Round	All Year Round
Cabin Class	Economy Class	X	35,000	110,000
	Premium Economy Class	Z	40,000	120,000
	Business/Premium Business Class	O	50,000	150,000

※ On/after 19 March, it is not available to redeem two round-trip tickets for Business/Premium Business Class award.

The mileage required for one-way ticket awards by using self-owned mileage or an online-transferred award is as follows:

One-Way Award Ticket		Booking Class	Short Haul	Long Haul
			Between any two points in Asia (including Guam and Delhi), and Australia-New Zealand	Between Asia (excluding Guam) and North America/Europe/Australia/New Zealand ; Between Tokyo and Hawaii ;
			All Year Round	All Year Round
Cabin Class	Economy Class	X	21,000	66,000
	Premium Economy Class	Z	24,000	72,000
	Business/Premium Business Class	O	30,000	90,000

※ Redemption for Premium Economy Class and Premium Business Class Ticket awards are only available for flights providing Premium Economy class and Premium Business class service.

The mileage levels for Mandarin Airlines (AE) domestic flight ticket award by using self-own mileage or an on-line transferred award is as follows:

	Booking class	AE domestic flight	
		Non-Blackout dates	Blackout Dates
A round- trip Economy class award ticket	X	15,000	NIL
A one- way Economy class award ticket	X	7,500	NIL

- ※ Please check with Mandarin Airlines ticketing counter for blackout Dates details.
- ※ Please book Mandarin Airlines award ticket by using the full names shown on your passport. The passport or personal identify card will be accepted upon the boarding at the airport.

### **China Airlines and Mandarin Airlines Ticket Redemption Procedure**

#### 2. Redemption Procedure

- (1) Members should make sure they have sufficient mileage to redeem the award they wish to redeem. To transfer an award to a relative or friend, the

transfer procedures must be completed first.

- (2) When using an award ticket, members must book their flights with China Airlines' reservation agents directly 24 hours prior to flight departure and use the proper booking class, please have your ticket issued before ticketing deadline.
- (3) Award tickets may be issued for international scheduled flights operated only by China Airlines or Mandarin Airlines.
- (4) The airport counters do not issue or re-issue award tickets.
- (5) Members may access to China Airlines website to redeem ticket awards at Dynasty Flyer webpage.

### 3. Points to Note

- (1) If the origin and destination of an award ticket itinerary are in the same area, no more onward travel is permitted (No back tracking). Excluding Taiwan, China Airlines' destinations can be categorized into following 6 areas: Northeast Asia, Southeast Asia (including Delhi and Guam), Mainland China (including Hong Kong), America, Oceania, Europe. Chart below is for your reference.

Example of inapplicable routes:

- Bangkok – Taipei – Delhi – Taipei - Bangkok
- Seoul – Taipei – Tokyo – Taipei – Bangkok

Area	Country
Northeast Asia	Japan, South Korea
Southeast Asia	Thailand, Malaysia, Singapore, Indonesia, Vietnam, India, Myanmar, Cambodia, Palau, Philippines, Guam
Mainland China	Mainland China (including Hong Kong)
America	U.S.A., Canada
Oceania	Australia, New Zealand
Europe	Germany, Austria, United Kingdom, Netherlands, Italy, France

- Round trip between Singapore and Surabaya and round trip between Australia and New Zealand are still applicable for award ticket redemption.
- (2) If a round trip originates in Taiwan, transferring at Taiwan is not allowed.
  - (3) A stopover means a planned break in a valid route between origin and destination and vice versa. For a round-trip award ticket, one free stopover for each direction is allowed, in addition to destination (No back tracking); for a one-way award ticket, no free stopover is allowed.

Example of an inapplicable itinerary: Tokyo-Taipei-Osaka-Taipei-Tokyo

- (4) A round trip may have one open jaw for each direction. Open-jaw travel means returning to the same origin from a different city after arriving at a destination, or returning to a different city after arriving at a destination, or both situations above. The two ends of an open jaw must be in the same area (see remark). If pricing of an open-jaw award ticket is not available, members should issue two one-way tickets instead. Members should be responsible for transportation between the two ends of an open jaw.
- (5) Each round-trip award ticket may have one open jaw for each direction. Open-jaw travel is defined as traveling to one destination from a point of origin and returning from another city to the same point of origin, or vice versa. Any city pair of diverged tips must be in the same area. Applicable pricing is applied. For example, Hong Kong and Tokyo shouldn't be side by side on opened ends for an open-jaw ticket.
- (6) Excluding Taiwan, China Airlines' destinations can be categorized into following 4 areas for open-jaw travel: Asia (Guam included), Europe, North America, Australia/New Zealand. Effective from 01 March, 2018, above area will be adjusted as following 6 areas: Northeast Asia, Southeast Asia (including Delhi and Guam), Mainland China (including Hong Kong), America, Oceania, Europe.

Example of an inapplicable itinerary: Taipei- San Francisco // Frankfurt-Taipei

- (7) Members are responsible for all taxes or other charges related to award tickets.
- (8) Award ticket is valid for one year from the date it is issued. The full journey must be completed within the validity period. A free award ticket holder may not request a class upgrade by paying the ticket difference or combining the award ticket with an upgrade award.
- (9) Under no circumstance should an award ticket be endorsed to another carrier. Once any part of an award ticket has been used, requests for reissuing or refunding are not acceptable. Members may apply to reissue or refund an unused award ticket under the following conditions:
  - ※ A handling fee of TWD\$1,500 (or the equivalent amount in local

currency) will be charged for reissuing or refunding each free award ticket. When refund an award ticket, the paired tickets of the same award such as two round trip business class awards must be handled together.

- ※ A handling charge of TWD\$1,500 (or the equivalent amount in local currency), to which a refund ticket(s) is issued against, will be charged to the member holding that ticket(s).
- ※ Normal ticketing and booking regulations apply to award ticket issuance and refund or reissue. When refund an award ticket, the valid award will be returned to the account of the owner and can be used for issuing a new award ticket within the award validity. If the owner of the award requests to refund the award, China Airlines will return mileage still valid on the refund date to the account from which the mileage withdrawn originally for the award.
- ※ A handling charge of TWD100 will be charged for refunding each AE domestic award ticket.

- (10) An award ticket does not include free accommodation (Day Use and STPC) during flight transfer.
- (11) Award tickets are not eligible for itinerary between Guam and U.S. via Taipei.
- (12) China Airlines will notify members of amendments to ticket award qualifications based on adjustments in cabin configuration or short-term promotions via other means (including the China Airlines Website DFP Latest News, or Mileage Summary.)
- (13) China Airlines and Mandarin Airlines reserve the right to limit or adjust the number of award ticket availability subject to the status of booking on each flight. The award ticket seats may not be available, even if seats are available for paid tickets.

### **SkyTeam Ticket Awards**

DFP Member may use mileage in his/her account to redeem award ticket for traveling on SkyTeam partner airline' s regularly scheduled flights according to specified mileage required.

### **SkyTeam Ticket Redemption Procedures**

## 1. Redemption Procedure

- (1) Members may redeem either a single carrier award (a single SkyTeam Airline) or a multi-carrier award (SkyTeam Airlines + SkyTeam Airlines).
- (2) The flights must be marketed and operated by the same SKYTEAM carrier. Code-share flights, where marketing carrier and operating carrier is not the same SkyTeam carrier, are not eligible for redeeming award ticket.
- (3) Miles required should be referred to China Airlines award chart if the whole itinerary comprises only China Airlines and Mandarin Airlines flights.
- (4) Awards are not permitted to travel on embargo periods of each Sky Team partner's airlines.

## 2. Ticket Award Level

- (1) Find out the regions which members' departing and arriving countries belong to.

Region	Area	Country
North East Asia	A	Taiwan · China ( exclude Hong Kong and Macau) · Korea · Japan · Mongolia · East Russia · North Korea
South East Asia	B	Hong Kong · Macau · Philippines · Thailand · Indonesia · Malaysia · Cambodia · Guam · Northern Mariana Islands · Brunei · Vietnam · Singapore · Myanmar · Laos · Palau
South West Asia	C	India · Nepal · Pakistan · Sri Lanka · Afghanistan · Turkmenistan · Kyrgyzstan · Bhutan · Bangladesh · Tajikistan · Kazakhstan · Uzbekistan · Maldives
Middle East	D	Iran · Iraq · Oman · United Arab Emirates · Bahrain · Jordan · Kuwait · Turkey · Yemen · Lebanon · Saudi Arabia · Georgia · Syrian · Azerbaijan · Armenia · Qatar · Israel
Europe	E	United Kingdom · France · Germany · Netherlands · Czech · Italy · Austria · Belgium · Bulgaria · Denmark · Cyprus · Finland · Norway · Sweden · Switzerland · Spain · Portugal · Andorra · Greece · Albania · Macedonia · Bulgaria · Romania · Hungary · Iceland · Ireland Republic · Luxembourg · Estonia · Latvia · Byelorussian SSR · Ukraine · Slovakia · West Russia · Lithuania · Yugoslavia · Monaco · Croatia · Bosnia and Herzegovina · Moldova · Poland · Serbia · Slovenia · Malta · Turkey
North Africa	F	Algeria · Libya · Egypt · Chad · Sudan · Mali · Mauritania · Morocco · Tunisia · Niger · Eritrea · Sudan · Zimbabwe
South Africa	G	Ethiopia · The Central African Republic · Cameroon · Nigeria · Benin · Burkina Faso · Ghana · Liberia · Ivory Coast · Sierra Leone · Guinea-Bissau · Senegal · Gambia · Kenya · Uganda · Congo · Gabon · Angola · Mozambique · Zambia · Namibia · South Africa · Swaziland · Lesotho · Botswana · Malawi · Burundi ·



Region	Area	Country
		Rwanda · Madagascar · Somalia · Djibouti · Togolese Republic · Tanzania · Mayotte · Equatorial Guinea · Comoros · Seychelles · Zaire · Mauritius
North America	H	USA (Hawaii excluded) · Canada
Central America	I	Mexico · State of Hawaii · Cuba · Panama · Nicaragua · Belize · Guatemala · Salvador · Honduras · Bahamas · Dominican · Puerto Rico · Jamaica · Bermuda · Haiti · Cayman Islands · Costa Rica · Antigua And Barbuda · Barbados · Martinique · Virgin Islands (British) · Virgin Islands (U.S.) · Saint Lucia · Netherlands Antilles · Guadeloupe
South America	J	Venezuela · Colombia · Guyana · Suriname · Ecuador · French Guiana · Peru · Bolivia · Brazil · Chile · Paraguay · Uruguay · Argentina
South West Pacific	K	Australia · New Zealand · French Polynesia · Republic of Kiribati · Fiji · Solomon Islands · New Caledonia · Papua New Guinea · Marshall Islands · Papeete

(2) Using the following chart to check required mileage for award tickets.

Unit: 1,000miles

Arrival Departure	North East Asia	South East Asia	South West Asia	Middle East	Europe	North Africa	South Africa	North America	Central America	South Americ a	South West Pacific
Area	A	B	C	D	E	F	G	H	I	J	K
North East Asia	45 60 80	50 70 90	70 90 120	90 130 180	110 160 210	120 180 240	120 180 240	110 160 210	110 160 210	120 180 240	110 160 210
South East Asia		45 60 80	70 90 120	90 130 180	110 160 210	120 180 240	120 180 240	120 180 240	120 180 240	120 180 240	90 130 180
South West Asia			50 70 90	75 95 130	90 130 180	110 160 210	110 160 210	110 160 210	120 180 240	120 180 240	110 160 210
Middle East				N/A	50 70 100	60 80 110	90 130 180	100 150 200	110 160 210	110 160 210	120 180 240
Europe					35 50 75	70 90 120	70 90 120	70 90 120	70 90 120	90 130 180	120 180 240
North Africa						40 60	60 80	70 90	70 90	80 120	120 180

						80	110	120	120	160	240
South Africa							80	80	100	70	120
							120	120	150	90	180
							160	160	200	120	240
North America								35	40	50	120
								50	60	70	180
								75	80	90	240
Central America									40	45	120
									60	60	180
									80	80	240
South America										40	120
										60	180
										80	240
South West Pacific											70
											90
											120
The mileage listed is for Economic, Business, and First Class.											

- (3) Once there is mixture of different cabin classes in the award, the highest class of redemption level will be applied.
- (4) SKYTEAM award ticket redemption level is based on round trip travel. Award level for one-way ticket requires the same redeemed mileage as the round trip.
- (5) The redemption level of a child ticket is same as that of an adult.

### 3. Ticket Award Reservation

- (1) When requesting for SkyTeam ticket awards, members are requested to confirm your bookings in advance by calling China Airlines' reservation center.
- (2) Upgrade award on an award ticket is not allowed.
- (3) Booking Classes (RBD) of award ticket for each SKYTEAM partner are as follows:

Class	AF	AM	AZ	CZ	DL	KE	KL	KQ	MU*	OK	RO	SU	UX	VN	SV	ME
Y	X	X	U	X	N	X	X	X	X	E	X	X	X	X	X	X
C	O	O	Z	O	O	O	O	O	O	Z	O	O	O	O	O	O
F				F	R				A						A	
Class	AR	MF	GA													
Y	X	X	X													

Class	AF	AM	AZ	CZ	DL	KE	KL	KQ	MU*	OK	RO	SU	UX	VN	SV	ME
C	O	O	O													
F																

※ \* MU includes Shanghai Airlines (FM).

※ Effective from July 15<sup>th</sup>, 2017, First class award tickets on China Southern Airlines (CZ) are only applicable to China domestic flights.

(4) Duplicate award ticket booking is prohibited and will be cancelled without further notice.

### **Ticketing Procedures for Award ticket**

1. Before the issuance of an award ticket, the reservation on Sky Team flights must be confirmed in advance. Waitlisted/open ticket is not allowed.
2. After flight segments have been confirmed, members are requested to issue award ticket at CI downtown ticketing counters prior the ticket time limit (5 working days before departure).
3. The award ticketing time limit is subject to the rules of each Sky Team airlines.
4. Members are responsible for all taxes imposed by government or other charges imposed by carriers related to SkyTeam award ticket.

### **Validity of Award Ticket**

Each award ticket is valid for one year from the date of issuance.

### **Change of an Award Ticket**

1. Rebooking of award ticket is acceptable if it is the same route of the same airlines.
2. Once an award ticket has been partially used, requests for rerouting will not be accepted.
3. Route change for wholly unused award ticket is allowed. The new route must be in the same redemption region as the original ticket, a handling fee of USD100 or its equivalent amount in local currency will be charged for each change of every ticket.
4. The new ticket will be subject to the expiry date of the original award ticket.
5. Members may apply to refund wholly unused award ticket. A handling charge USD50 or its equivalent amount in local currency will be charged. CI front line

staff should contact TPESF to return mileage, which is still valid on the refund date to the original member's account.

6. DFP members may retain their paid taxes and fees when refunding for the partially used award tickets is accepted. No redeemed miles can be refunded into members' account for partially used award.

**Regulations of Award Ticket**

1. Award ticket itinerary must use the most direct route in the agreed specific geographic points. With this principle, itinerary between Europe/Africa/Middle East and America shall not be via Asia/South West Pacific; itinerary between America and Asia/South West Pacific shall not be via Europe/Africa/Middle East and itinerary between Asia/South West Pacific and Europe/Africa/Middle East shall not be via America.
2. Stopover and transit point are also required to be on the most direct route in the valid geographic ticketing points and must comply with the route map rules and en-route principle (either eastbound or westbound under China Airlines' discretion).
3. For the purpose of flight connecting, SkyTeam award ticket allows a maximum of six segments including open-jaw. When the point of origin and the point of destination located in different redemption area, transit points are allowed in different redemption area. When the point of origin and the point of destination located in the same redemption area, transit points are allowed only in the same redemption area of points of origin and destination.
4. SKyTeam award tickets may be used to travel from the original point of departure to the destination or to a turnaround point and then back to point of origin, but no beyond travel is permitted. (No back tracking).
5. Upgrade awards based on award tickets are not allowed.
6. SKyTeam award ticket must not include one transpacific and one transatlantic flight in the itinerary at the same time.
7. The award travels are subject to special limitations on seats availability.
8. Policy for award ticket issuance on AZ operated flights.

Travel date	1-7 days prior to departure	8-14 days prior to departure	15-338 days prior to departure
Ticket Issue Deadline	1 day after confirmed booking	5days after confirmed booking	14 days after confirmed booking

9. DFP Members should comply with SkyTeam partner rules of award travel.

### VIP Lounge Awards

1. Dynasty members may redeem one VIP Lounge Usage award for business-class area with 5,000 miles for themselves at the check-in counter when flying with China Airlines or Mandarin Airlines departing from Taipei Taoyuan, Taichung, Kaohsiung, Kuala Lumpur, Bangkok, Tokyo Narita, San Francisco and Honolulu. (This award is not provided to companions.)
2. Paragon, Emerald and Gold members may redeem their mileage to invite extra guests, other than the allowable number of their membership, to use our airport VIP lounge together when flying with China Airlines or Mandarin Airlines departing from Taipei, Taichung, Kaohsiung, Kuala Lumpur, Bangkok, Tokyo, San Francisco and Honolulu. Required mileage levels are as follows:

Qualification of Host Member	Zone	Required Mileage Per Person
Paragon, Emerald and Gold members	Business Zone	5,000 miles
Emerald and Paragon members	Exclusive Area	10,000 miles

### 3. Redemption Procedure

- (1) Paragon, Emerald and Gold members have to apply this privilege by showing membership card upon airport VIP lounge counters. This privilege is subject to seat availability and reservation in advance is not acceptable.
- (2) A qualified member has to fill out the "Consent Letter for Mileage Deduction" to authorize mileage deduction.

### 4. Points to Note

- (1) Both the host member and guest must take China Airlines or Mandarin Airlines operated flights. This award does not apply to guest's accompanying infant under age of 2.
- (2) China Airlines will handle applications on a first-come-first-service basis. The higher membership will have priority in case more than two members apply at the same time.
- (3) The usage of airport lounge is limited to opening hours. Both members and guest are expected to abide by all relevant lounge regulations.

### Mileage Redemption for Excess Baggage

Members may redeem their usable mileage at airport check-in counter for excess baggage charges if their check-in baggage exceeds the free baggage allowance. A qualified member has to fill out the "Consent Letter for Mileage Deduction" to authorize mileage deduction.

Points to note:

- (1) This privilege is only available for check-in baggage on flights fully operated by China Airlines or Mandarin Airlines from departure to destination. Code-sharing flights which not operated by China Airlines or Mandarin Airlines and charter flights are excluded from this privilege.
- (2) Both weight system and piece system are applicable. Excess baggage redemption is based on unit of 1KG (Weight System) or 1PC (Piece System).
- (3) The free check-in baggage allowance of piece system for economy class on Trans-Pacific flights has been adjusted from 32kgs to 23kgs. In case the weight for each piece exceeds 23kgs but is less than 32kgs, members may pay for the excess weight with 8,000 miles instead of TWD 1,000.
- (4) This privilege is non-refundable unless flight cancelled or member's travel plan changed. If a member is transferred to other airlines, full payment of excess baggage must be collected.

## **Award Transfer**

### **I. Nominee Registration**

1. Members may transfer awards to their relatives and friends. To protect membership privileges, a "Dynasty Flyer Award Transfer Application Form" must be submitted to China Airlines in advance.
2. Each member may register up to six nominees at one time or separately. Each registered nominee may be replaced once in each calendar year. All nominees must be Dynasty Flyer Program members.
3. To register nominees, a member (nominator) must fill out the appropriate columns on the multi-purpose "Dynasty Flyer Award Transfer Application Form" and submit it to a China Airlines service counter. It is not necessary to nominate all six persons at one time. First time registration may take 3 working days to process.
4. All registered nominees' name can be carried to the list of next calendar year. Each quota can be changed one time within the same calendar year. For

protection of member's account, members who change their previously registered nominee have to wait 30 days before applying award transfer.

5. The nominee registration of a member under 12 years old must be co-signed by a legal guardian, who must also be a member.
6. Members may access to China Airlines website to register nominees, transfer awards or cancel transferred awards online without 3,000 mileage handling charge at [Dynasty Member](#) page.

## **II. Award Transfer Application**

1. With sufficient mileage in their account, members can choose the type of award they wish to transfer to a validated nominee on their nominee list.
2. Members fill out the appropriate columns on the "Dynasty Flyer Award Transfer Application Form" with signature and submit it to China Airlines, along with a photocopy of their passport or ID card. The award transfer application takes 3 days to process.
3. If an award is manually transferred, a handling fee of 3,000 miles will be deducted from nominator's account.
4. Members may access to China Airlines website to transfer awards online without 3,000 mileage handling charge at [Dynasty Member](#) page.

## **III. Award Number**

1. After verification, China Airlines will give the member (nominator) an "Award Number" for each transfer.
2. The "Award Number" is valid for one year from the award transfer date and must be used by the nominee within the validity period. Requests for extension or mileage refund for an expired award will not be accepted.
3. A nominee cannot retransfer the award to a third person or request to combine it with his/her own mileage.

## **IV. Transfer Cancellation**

1. Members must have the consent of the endowed nominee to cancel a transferred award.
2. The cancellation must be completed within the award's one-year validity period. Both parties (the nominator and the nominee) must sign the "Dynasty Flyer Award Transfer Application Form" and submit the cancellation request to China Airlines along with a photocopy of both parties' passports.

3. Before transfer cancellation, the status of the transferred award must be “unused” . Once the cancellation process is complete, miles still valid on the day of cancellation will be returned to nominator's account.
4. If a nominee requests a change in the transferred award, the award must be first cancelled and the original nominator should transfer a new award afterwards.
5. When canceling a transferred award, a handling charge of 3,000 mileage of the award will be deducted from account of the member requesting the transfer.
6. Members may access to China Airlines website to cancel transferred awards online without 3,000 mileage handling charge at Dynasty Member page.
7. In addition to online service, all the four services mentioned above may also be provided if members bring all relevant documents either in person or mail or fax them to China Airlines service counter. However, when cash payment involved, it has to be settled in China Airlines' branch offices.

#### **Appendix I - Membership Privileges & Obligations**

1. The membership card is non-transferable, and each member may only have one membership number.
2. Violation of regulations or procedures or submission of falsified information will result in membership termination including membership benefits such as accrued mileage and awards. China Airlines reserves the right to prosecute for illegal gains in such violations. If a member obtains any loss as a result of an oversight or error of this program, China Airlines' liability is limited to the compensation equivalent of such a loss.
3. Members are fully responsible for paying any service charge or tax for awards in accordance with relevant laws and regulations.
4. Members should not use a hotel or travel agency's address or e-mail address as his/her point of contact. Member may apply data correction online by logging in China Airlines Dynasty Member webpage ( p.s. Online data correction is not allowed to North America area), and to cope with the personal information protection law, member must fill out the application form and provide the photocopy passports and letter of attorney for the ID number 、 birthday 、 English/Chinese name change, or



apply at China Airlines downtown office for member data correction. China Airlines shall not be responsible for any loss or delay of mailing due to incorrect address or e-mail address.

5. China Airlines has the right to limit the number of passengers using upgrade awards or free award tickets on each flight.
6. China Airlines reserves the right to revise or terminate the Dynasty Flyer Program and retains full ownership of membership cards. Members must exercise their rights in accordance with the program rules. China Airlines may, either with or without notice, terminate membership status at any time if members violate any of the conditions listed below. Members are also expected to compensate for the losses suffered by China Airlines as a consequence of their actions.
  - (1) China Airlines shall cancel membership, accrued mileage and redeemed awards of members who profit through illegal means (such as earning miles under a fictitious name or selling miles or awards). Such members will also be responsible for compensation of the equivalent cash amount for the airline miles improperly earned/redeemed.
  - (2) Unreasonable demands for undue privileges or failure to abide by flight cabin or airport lounge regulations, which create problems for the airline staff.
  - (3) Verbal and/or physical behavior believed to endanger flight safety or infringe on the rights of other passengers.
  - (4) False or improper statements that damage China Airlines' reputation.
  - (5) Violation of any terms of General Conditions of Carriage
  - (6) Other actions in general that involve improper use or abuse of membership privileges.
  - (7) Membership will be terminated if members are deceased.
7. When membership is terminated, all accrued mileage, awards and related membership benefits, whether already redeemed or not (including Paragon Spouse Gold Card), will also be terminated without notice.
8. Partnership mileage was developed as part of the Dynasty Flyer Program to increase members' mileage-earning opportunities. China Airlines is not

involved with the pricing and operational procedures of any of its partners. In the case of a transactional dispute, members should contact the participating partner directly. The content of the partnership is based on the contract that China Airlines signs with such partners and is subject to change without notice.

9. All privileges relating to members' mileage, award redemption and courtesy treatment is conducted in accordance with this Guide's rules.

## **Appendix II - Partnership Mileage Program**

Members will be credited with partnership mileage when using products or services of China Airlines' partners (airlines, credit cards, car rental agencies, and hotels) listed below. Partnership mileage can be added to flight mileage for redeeming awards. To ensure that partnership mileage is accurately collected, members should abide by the rules of each partner and give their membership numbers to the relevant service personnel. (The Partnership mileage can not be applied for membership upgrade or membership renewal.)

### **I. Airline Partners**

#### Hawaiian Airlines (HA)

Effective from December 16, 2013, DFP members are able to earn and redeem mileage on contracted Hawaiian Airlines flights.

#### 1. Mileage Accumulation

- (1) When flying with a qualifying fare on a regularly scheduled flight operated by Hawaiian Airlines (charter flights and co-share flights not operated by HA are excluded), DFP members may accumulate the flown mileage on their Dynasty Flyer accounts.
- (2) To ensure the HA mileage is accumulated correctly, DFP members should advise their membership numbers to both CI and HA personnel when making reservation, ticketing, and checking-in at airport counters. The mileage will be credited to member's account within 4 weeks. Members need to keep tickets and boarding passes as a receipt until your mileage is credited to your account.

#### 2. Mileage Accrual on HA Flights

- (1) Mileage Accrual Percentage on HA Flights  
Inter Island :

Class of Service	Booking Class	Mileage Accrual Percentage
First Class (Domestic Flights)	F,P,C,A*	Actual mile x 150%
Economy Class	Y,W,X,Q,V,B,S,N,M,I,H,G,K,L	Actual mile x 100%

Transpacific (Hawaii- US Mainland) :

Class of Service	Booking Class	Mileage Accrual Percentage
First Class (U.S. Mainland Flights)	F,P,C,A	Actual mile x 150%
Economy Class	Y,W,X,Q,V,B,S,N,M	Actual mile x 100%
	I,H,G,K,L	Actual mile x 50%

Hawaii-International :

Class of Service	Booking Class	Mileage Accrual Percentage
Business Class (International Flights)	J,P,C,A	Actual mile x 150%
Economy Class	Y,W,X,Q,V,B,S,N,M	Actual mile x 100%
	I,H,G,K,L	Actual mile x 50%

Remarks: Booking classes not listed in above chart are not eligible for mileage accrual.

- (2) The Mileage earned on Hawaiian Airlines flights can be combined with other DFP miles in a member's account for award redemption, but cannot be counted for membership upgrade and renewal.
- (3) The flown mileage of a flight can only be credited to either CI or HA (Hawaiian Miles) frequent flyer program. Once credited, the mileage will not be transferred to another program.

### 3. Mileage Correction

If you have any questions regarding your mileage with HA flights, please contact DFP Service Hotline and provide the boarding passes and photocopies of tickets as well as membership card number within 6 months of flight's departure. China Airlines will amend your mileage within 6 weeks after verification with HA. Please keep all receipts until your missing mileage has been credited to your DFP accounts.

### 4. Award Ticket

- (1) Award levels: According to specified mileage required, DFP members are entitled to redeem round trip ticket awards for traveling on

self-operated, scheduled Hawaiian Airlines flights of some specific regions under the designated code "HA". The award routes and mileage levels are as follows: (effective from December 16, 2013)

Area		Round Trip Award Ticket	
		Economy Class	First or Business Class
		Mileage	Mileage
A	Neighbor Island	25,000	45,000
B	Between Hawaii and North America	40,000	80,000
C	Between Hawaii and South Pacific (Pago Pago, Samoa, Papeete, Tahiti)	60,000	100,000
D	Between Hawaii and Australia/ New Zealand	120,000	180,000
E	Between Hawaii and Taiwan, Japan and Korea	110,000	160,000

\* Award Booking Classes : First or Business Class - D, Economy Class - T •

\*Hawaiian Airlines provide two-cabin-class services depending on routes.

## (2) Redemption Procedures

- a. DFP members should make sure they have sufficient mileage for redeeming Hawaiian Airlines award tickets.
- b. When requesting Hawaiian Airlines ticket awards, DFP members must confirm their reservations in advance by calling China Airlines reservation and inform that they are requesting Hawaiian Airlines award ticket travels. Failure to do so will result in cancellation of the reservation and denial of ticket issuance for their awards.
- c. After reservation, members may proceed to China Airlines downtown ticketing office for award ticket issuance before ticket time limit. (Airport counters do not issue or re-issue award tickets.)

## (3) Points to Note

- a. Ticket holders are responsible for all applicable taxes, federal inspection fees, terminal facility fees, customs user and immigration fees, insurance surcharge and any other fees or surcharges applicable to award tickets.
- b. Award travels are subject to special limitations on seating availability on Hawaiian Airlines flights.

- c. Each award ticket is valid for one year from the date of issuance. The full journey must be completed within the validity period.
- d. HA' s award ticket is limited to a round-trip travel between two eligible cities and no stopover en-route is permitted. However, one open-jaw is allowed for each award ticket.
  - ※ Open-jaw travel is defined as traveling to one destination from a point of origin and returning from another city to the same point of origin, or vice versa.
- e. The endorsement of the award tickets of Hawaiian Airlines flights to any other carriers requested by DFP members will not be permitted. The passenger name on the award ticket may not be changed once the award ticket is issued.
- f. After the issuance of an award ticket, the award flight may be changed for a different date. The new flight should be subject to Hawaiian Airlines' seat limitations and the original expiry date of the award ticket.
- g. Reroute and refund of the award tickets :
  - ※ Refunding or rerouting of the award ticket is not permitted after the commencement of travel.
  - ※ A route change for an unused award ticket is permitted. The new ticket will be subject to the expiry date of the original award ticket. The new route must be the same level of mileage requirement as the original ticket.
  - ※ A handling fee of USD100 or the equivalent of in local currency will be charged for each change of every award ticket.
  - ※ Member may apply to refund wholly unused award ticket. A handling charge of USD50 or its equivalent amount in local currency will be charged.
  - ※ In the event of a Hawaiian Airlines current day or advance flight cancellation, Hawaiian Airlines agrees to re-accommodate DFP member's award travel on another Hawaiian Airlines' flight. In the case of any such cancellation, Hawaiian Airlines will not be liable for any damages or expenses sustained by DFP members.
- h. Award travels on Hawaiian Airlines flights may not be sold, bartered or purchased. Any award obtained in this manner will be void. If a

person other than the person named on the award attempts to use the award, it will be void and travel will be denied.

- i. DFP members failing to comply with Hawaiian Miles rules of award travel may be denied for boarding.

#### Japan Airlines (JL)

Effective from 01 July, 2014 DFP members are applicable for mileage accumulation on CI/JL codeshare flights when booking is made under CI flight number. Please contact the nearest customer service center or branch office to claim mileage with your boarding pass. The applicable flights are as below :

1. From TSA (Sung Shan) to HND (Haneda) Flight Number : CI9220/CI9222
2. From HND (Haneda) to TSA (Sung Shan) Flight Number : CI9221/CI9223

#### Virgin America (VX)

Effective from 26 October, 2014, DFP members are applicable for mileage accumulation on CI/VX codeshare flights. The booking should be under CI flight number. Please contact the nearest customer service center or branch office to claim mileage with your boarding pass.

## **II. Credit Card Partners**

### 1. Co-branded Credit Card with HSBC:

China Airlines and HSBC Bank have jointly issued a co-branded credit card for members residing in Taiwan. Use HSBC China Airlines Infinite/Signature Card and you will earn 1 China Airlines mile for every NT\$15 you spend overseas or for every NT\$25 that you spend domestically. Use HSBC China Airlines Platinum Card and you will earn 1 China Airlines mile for every NT\$30 of your spending. In addition, you will get an extra 25% miles when you purchase tickets from China Airlines and Mandarin Airlines through China Airlines website or China Airlines ticket counters with your HSBC co-brand card.

### 2. Greater China Connection Co-branded Card

China Airlines has partnered China Eastern Airlines, China Southern Airlines, and Xiamen Airlines to issue the Greater China Connection Co-branded Card with China Trust Bank in Taiwan. One mileage point for every NTD11 spent on credit card purchases overseas.

### 3. American Express:

By participating in the American Express' Frequent Traveler Option Program, under its Membership Rewards Program in Taiwan, Hong Kong, Singapore,

Thailand and Japan, members can apply for and transfer points earned from using American Express cards to China Airlines' partnership mileage.

#### 4. First National Bank of Omaha:

China Airlines and First National Bank of Omaha have jointly issued a co-branded credit card for members residing in USA. For every purchase made with this credit card, members will earn up to two miles for every USD1.

#### 5. Banks in Taiwan:

Dynasty Flyer Members holding credit cards issued by the following banks may transfer bonus points into partnership mileage in accordance with relevant bank regulations.

Credit card	Redemption Value	First Redemption	Redemption Minimum	Basic Unit
American Express	1 point for 1 mile	1,000 miles	1,000 miles	1,000 miles
Cathay United Bank (ordinary)	8 points for 1 mile	2,000 miles	1,000 miles	1,000 miles
Cathay United Bank (World Card)	7 points for 1 mile/1,000 miles	1,000 miles	1,000 miles	1,000 miles
Standard Chartered Bank	10 points for 1 mile	500 miles	500 miles	500 miles
Cosmos Bank	5 points for 1 mile	5,000 miles	5,000 miles	5,000 miles
Taishin Bank	5 points for 1 mile	10,000 miles	10,000 miles	10,000 miles
Union Bank of Taiwan	10 points for 1 mile	1,000 miles	1,000 miles	1,000 miles
Shin Kong Commercial Bank	5 points for 1 mile	5,000 miles	5,000 miles	5,000 miles
E.Sun Bank	3 points for 1 mile	5,000 miles	5,000 miles	5,000 miles
Bank SinoPac	12.5 points for 1 mile	1,000 miles	1,000 miles	1,000 miles
Shanghai Bank	9 points for 1 mile	500 miles	500 miles	500 miles
Chinatrust Commercial Bank	6 points for 1 mile	500 miles	167 miles	167 miles
Yuanta Bank (Infinite Card)	18.34 points for 1 mile	600 miles	600 miles	600 miles
DBS Travel Card	1 point for 1 mile	3,000 miles	3,000 miles	1,000 miles
DBS Bonus Point Card	4 points for 1 mile	12,000 miles	12,000 miles	4,000 miles
Bonus Point Card	4 point for 1 mile	12,000 miles	12,000 miles	4,000 miles

Taipei Fubon Bank	11 points for 2 miles	5,000 miles	5,000 miles	5,000 miles
Taipei Fubon Bank a-miles Aviation Card	1.7 a-miles for 1 mile	5,000 miles	5,000 miles	5,000 miles
Taiwan AEON Credit Card	4.5 points for 1 mile	5,000 miles	5,000 miles	5,000 miles
Citi PremierMiles	1 point for for 1 mile	500 miles	500 miles	500 miles
Citi Rewards Cards	3 Points for 1 mile	2,000 miles	2,000 miles	2,000 miles
Citi Cash Rebate Cards	1 Points for 2 miles	1,000 miles	1,000 miles	1,000 miles
Chang Hwa Bank	8 Points for 1 mile	1,000 miles	1,000 miles	1,000 miles

- ※ Application for the above point transfers must be made to respective banking companies..
- ※ Point transfer standard procedures shall be administered according to the latest bank regulations.

### III. Car Rental Partner

#### 1. Hertz

When members rent cars from any Hertz agency around the world, they not only receive special discounts but also earn 500 or 250 miles with qualifying rates (250 miles per rental on qualifying rentals in Asia). If a rental is made using corporate rate, 250 miles are credited after Hertz's verification. Members should contact the nearest Hertz to rent a car.

- ※ Members in Taiwan should call 02-2731-0377. When making a reservation.
- ※ When making a reservation, please quote your membership card number and Hertz discount code.

Dynasty card:CDP227520

Gold card:CDP401309

Emerald card:CDP1647617

Paragon card:CDP1647618

#### 2. Sixt rent a car

Rental Cars: Dynasty Flyer members receive 100 miles per rental day when renting with SIXT. The maximum accumulation per rental is 1000 miles.

Limousine Service: For reservation of SIXT limousine service, Dynasty Flyer members can earn 500 miles each time.

Status Match: Dynasty Flyer members can match their frequent flyer status with the corresponding Sixt status



Contact and Reservation:

- ※ Asia: +65 6423 95 66/ Other regions: +49 1805 23 22 22
- ※ Online rental at Sixt web: [www.sixt.com/china-airlines](http://www.sixt.com/china-airlines)

### 3. Avis

Effective from February 1, 2010, members can earn 500 miles from AVIS on each qualifying car rental.

※ The Avis Worldwide Discount (AWD) numbers corresponding to your tier are as follows:

- ◆ DYNASTY FLYER - M613600
- ◆ GOLD MEMBER - N047500
- ◆ EMERALD MEMBER - O388700
- ◆ PARAGON MEMBER - M613700

For Reservation and inquiries in Taiwan

- ※ Service Hotline : +886 3 6565990
- ※ Toll Free : 0800-600-601
- ※ E-mail: [booking@avis-taiwan.com](mailto:booking@avis-taiwan.com)
- ※ Website: [www.avis-taiwan.com](http://www.avis-taiwan.com)

For Worldwide Reservation telephone numbers, please visit website:

<http://www.avis.com/car-rental/content/display.ac?navId=T5M13S00>

## IV. Hotel Partners

### 1. InterContinental® Hotels Group

Members staying at any InterContinental Hotels Group's hotel (InterContinental® Hotels & Resorts, Hotel Indigo®, Crowne Plaza® Hotels & Resorts, Holiday Inn® Hotels & Resorts, Express by Holiday Inn®, Holiday Inn Express®, Staybridge Suites®, and Candlewood Suites®) will enjoy free enrolment into the Priority Club Rewards programme. Then the member 500 miles when staying on qualifying rates. For room rates and reservation, please contact Taiwan reservation

- ※ Hotline: 00 801 863 388

### 2. Hyatt Hotels & Resorts

Members can earn 500 miles per eligible stay at any Hyatt Hotel or resort worldwide. For reservations, please call your nearest Hyatt Worldwide Reservation Center.

※ Reservation hotline: 00801-853-888

### 3. JAL Hotels

Members can earn Dynasty Flyer miles at any of 63 JAL Hotels worldwide. Nikko Hotels International offer 500 miles per stay and Hotel JAL City offer 250 miles per stay at any mileage applicable rates.

※ On-line reservation: <http://www.nikko-jalcity.com/ffp/ci/>

### 4. Windsor Hotels

Members can earn 100 miles per night at select Windsor Hotels: Taichung, Taiwan. / Kunshan, Jiangsu..

※ Taiwan reservation hotline: 886-4-2465-6555

※ Mainland China reservation: <http://www.windsorchina.com>

### 5. Taipei Garden Hotel

Effective from September 1, 2009, members may earn 100 miles for each night stay at Taipei Garden Hotel. Moreover, members will earn 100 miles for every TWD3,000 on each single dining expense at any restaurants in Taipei Garden Hotel.

※ For reservation and inquiries: <http://www.taipeigarden.com.tw/>

※ Reservation hotline: +886-2-23146611.

### 6. Taipei Cosmos Hotel

Effective from January 1, 2010, members may earn 100 miles for each night stay at Taipei Cosmos Hotel.

※ Website: [www.cosmos-hotel.com.tw](http://www.cosmos-hotel.com.tw)

※ Reservation: +886-2-23617856

### 7. San Want Hotels Group

Effective from July 11, 2011, members may earn 100 miles each night for qualifying stay at San Want Hotels Group (San Want Hotel Shanghai, San Want Hotel Huaian, San Want Hotel Xining, San Want Hotel Taipei and San Want Residences.)

◆ For room rates and reservation in China

Please contact Taiwan reservation hotline: +886-2-2554-5377(Connected to Mandarin/English)

◆ For room rates and reservation in Taiwan

Please contact Taiwan reservation hotline: +886-2-2772-2121(Connected to Taiwanese, Japanese, English, and Chinese)

◆ Website: <http://www.sanwant.com/>

## VI. Other Partner

### 1. AGODA

Effective from December 20, 2010, members can earn 3 miles for every TWD100 spent for eligible AGODA hotel bookings through below linking page. In addition, members will also earn points worth 4% of the room price for hotel bookings.

Reservation linking page: <http://www.agoda.com/chinaairlinesen>

## V. Points to Note for Partnership Mileage Program

1. Members must abide by the existing operating procedures of China Airlines' partners to successfully accrue mileage. China Airlines negotiates mileage partnerships to develop more mileage resources for its members. It is, however, not involved in product pricing or services provided by the partners. If members have a complaint or transaction dispute with a partner, they should contact the partner directly. We recommend our members to always inquire about any relevant terms or conditions before making a purchase.
2. Mileage credited for each hotel accommodation or car rental is for one member only.
3. Points to note for hotel accommodation:
  - (1) When reserving a room, identify yourself as a Dynasty Member and present your membership card when checking in at the hotel.
  - (2) For room rates and reservation, contact the hotel or any one of its sales centers directly. Mileage is not credited if the reservation is made through other channels or when a special room rate is used.

## **Appendix III - Dynasty Lounge Rules**

To make your visit to the Dynasty Lounge as enjoyable as possible, we have created the following rules and policies for all members and their guests:

### 1. Attire and Conduct

We ask that the Attire and conduct of members and guests be in keeping with dignified atmosphere. China Airlines reserves the right to deny admission to any member or guest whose behavior is deemed improper or whose conduct affects the safety or comfort of others.

### 2. Food and Beverages

Food from outside sources may not be brought into the Dynasty Lounge. Please do not remove food, beverages, or periodicals from the Dynasty Lounge.

3. Smoking

Smoking is not permitted in any Dynasty Lounge.

4. Cellular phone

Please volume down your voice when using cellular phone in order not to bother other guests.

5. Luggage Carts

Airport luggage carts are not permitted in Dynasty Lounge

6. Lost or Stolen Articles

Please keep your valuable belongings with you at all times. China Airlines will not be held responsible for any articles lost or stolen in the Dynasty Lounge.