

## China Airlines 2020 Investor Conference

August 26, 2020 TSE : 2610

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### Agenda

- 1. First Half Year Financial Results for 2020
  - 1) Operating Performance
  - 2) Composition of Op. Revenue & Cost
  - 3) Financial Risk Management
- 2. Impact of COVID-19 Pandemic
  - 1) Industry Environment Update
  - 2) Operational Performance Update
  - 3) Response to COVID-19
- 3. Post-COVID-19 Outlook





#### **First Half Year Financial Results for 2020**

## **Operating Performance – 2020Q2**

Consolidated Financial Statistics			TWD 100 Million
	2019Q2	2020Q2	YoY %
Operating Revenue	428.92	263.16	-38.64%
Net Operating Income	5.73	27.48	379.58%
Net Income(Loss) After Tax	-2.91	22.53	-
Net Income(Loss) Attributable to Owners of the company	-4.43	24.59	-
Earnings(Loss) Per Share (TWD)	-0.08	0.45	-

Group Revenue			TWD 100 Million
	2019Q2	2020Q2	YoY %
Passenger Revenue	282.06	15.13	-94.63%
Cargo Revenue	109.56	234.42	113.96%
Other Operating Revenue	37.3	13.61	-63.51%
Total Group Operating Revenue	428.92	263.16	-38.64%



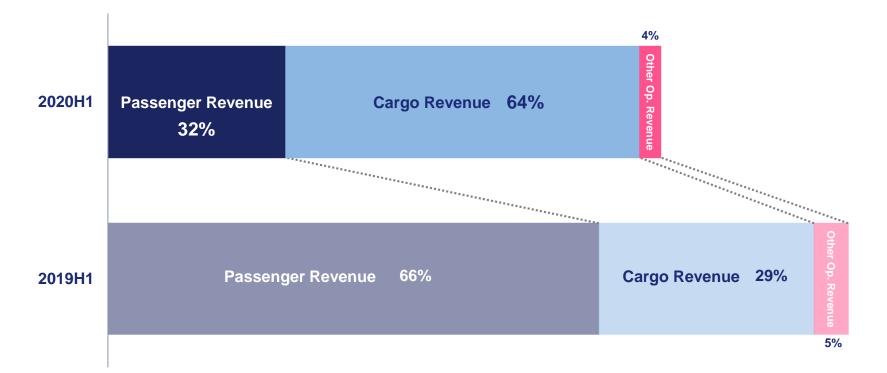
## **Operating Performance – 2020H1**

Consolidated Financial Statistics			TWD 100 Million
	2019H1	2020H1	YoY %
Operating Revenue	832.98	588.73	-29.32%
Net Operating Income(Loss)	13.34	-2.23	
Net Loss After Tax	-4.38	-15.58	
Net Loss Attributable to Owners of the company	-6.86	-13.14	
Loss Per Share (TWD)	-0.13	-0.24	

Group Revenue			TWD 100 Million	
	2019H1	2020H1	YoY %	
Passenger Revenue	554.56	202.42	-63.49%	
Cargo Revenue	211.18	345.37	63.54%	
Other Operating Revenue	67.24	40.94	-39.11%	
Total Group Operating Revenue	832.98	588.73	-29.32%	



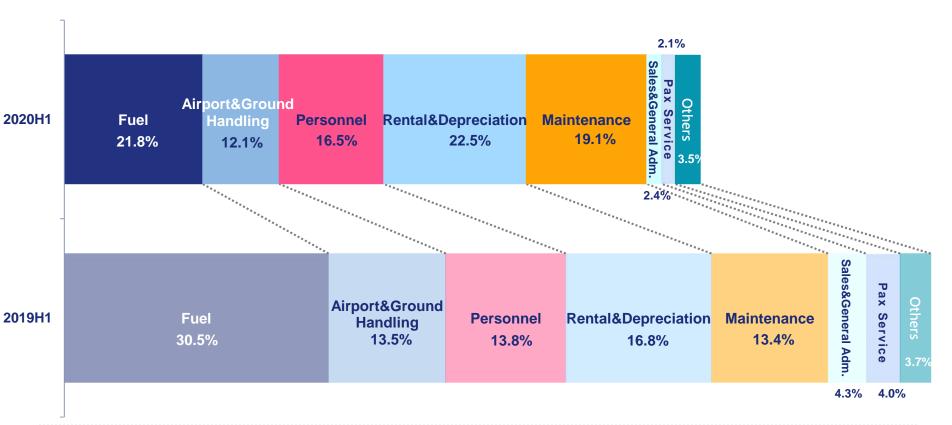
### Composition of Op. Revenue - Cl



Passenger, Cargo and other operating revenue accounted for 32%, 64% and 4% respectively in 2020H1.



### **Composition of Op. Expenses - Cl**



Fuel cost accounted for 21.8% of operating expenses due to COVID-19 pandemic in 2020H1.



# Financial Risk Management – Fuel (CI)

#### **Fuel Cost**

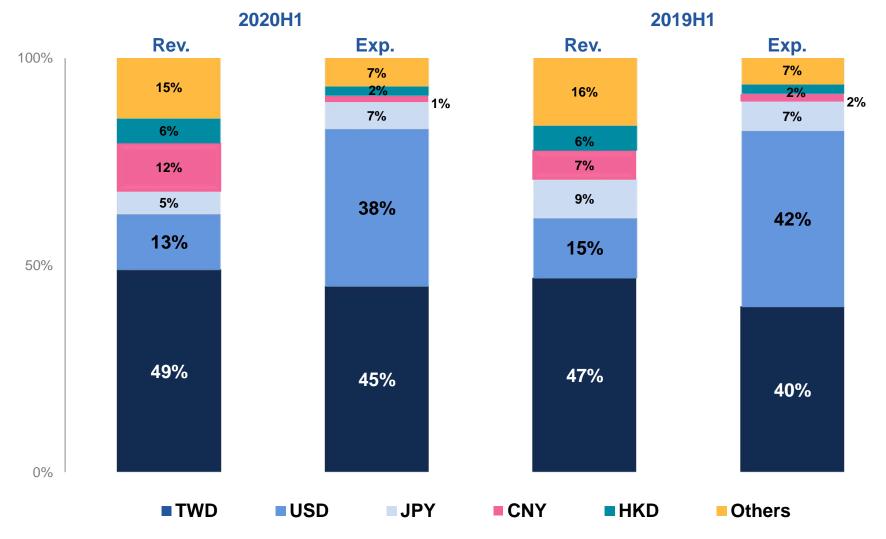
		2019H1	2020H1	ΥοΥ%
Jet Fuel (MOPS)	USD/BBL	78.05	45.01	-42.3%
Fuel Consumption	10KBBL	854.58	664.63	-22.2%
Fuel Expend	TWD/100Million	219.23	114.43	-47.8%
Hedging Loss	TWD/100Million	0.07	0.26	271.4%
Total Fuel Cost	TWD/100Million	219.3	114.69	-47.7%

#### **Fuel Hedging**

Year	Hedging%
2020.09-20201.08	0.8%



#### Financial Risk Management – Currency of Revenue and Expenditure





## Impact of COVID-19 Pandemic Industry Environment Update

#### COVID-19: Severe Impact on the Global Airline Industry

A slump in air travel demand due to COVID-19 pandemic which has forced airlines to cut flights.

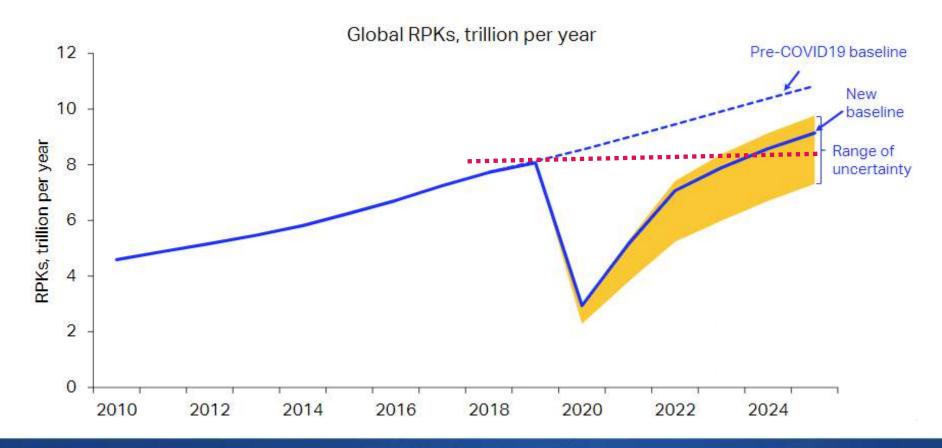


# IATA forecasted airlines across the world are expected to lose USD 84.3 billion in 2020.

🤷 CHINA AIRLINES 🧭 🛛 Source : ICAO 🛛 IATA 🖻 ACI 🖉 UNWTO

# 2019 Level Recovered Only by 2024

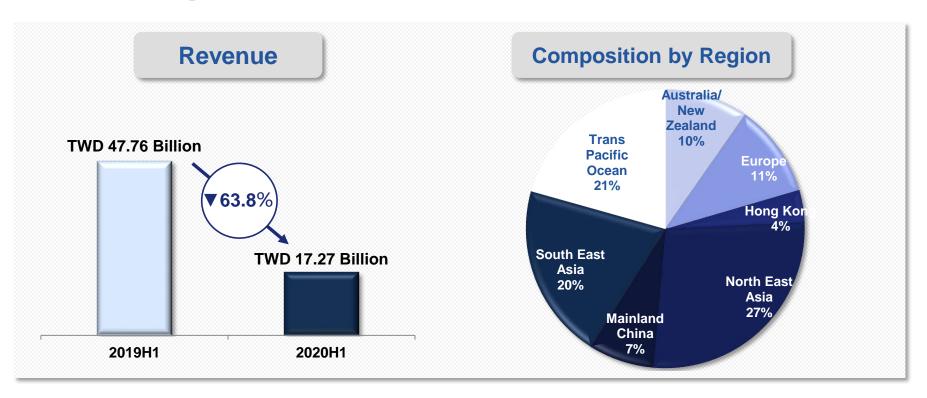
- Five years to return to pre-pandemic level of passenger demand
- 75% growth forecast for 2021 but RPKs still 36% below 2019 levels





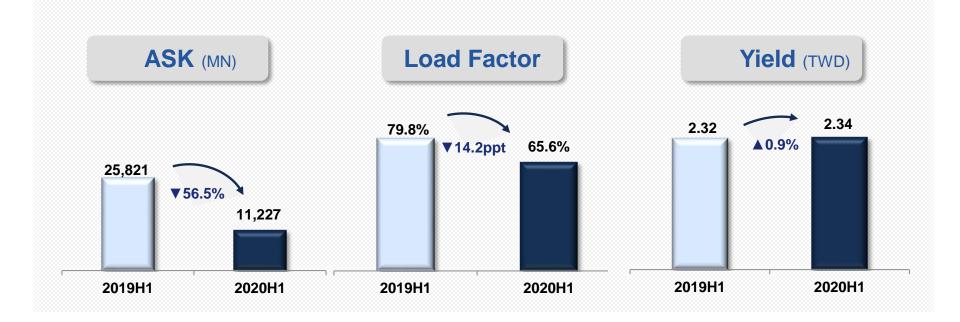
# Impact of COVID-19 Pandemic Operational Performance Update

#### **Passenger Performance**



- Passenger revenue decreased by 63.8% to TWD 17.27 billion in 2020H1.
- Northeast Asia accounted for the largest share (27%) of revenue, followed by Trans Pacific Ocean with revenue share of 21%.

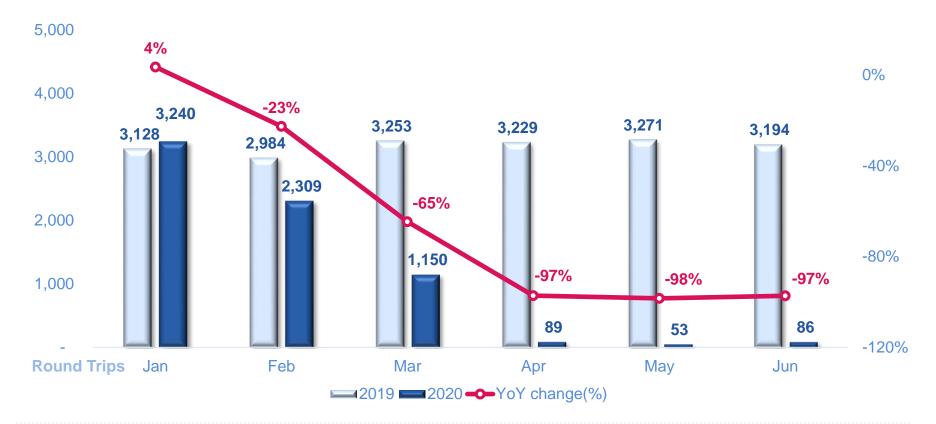
### **Passenger Operation Index**



ASK and load factor decreased by 56.5% and 14.2ppt respectively while yield increased by 0.9% in 2020H1.



### **Impact on Passenger Traffic**



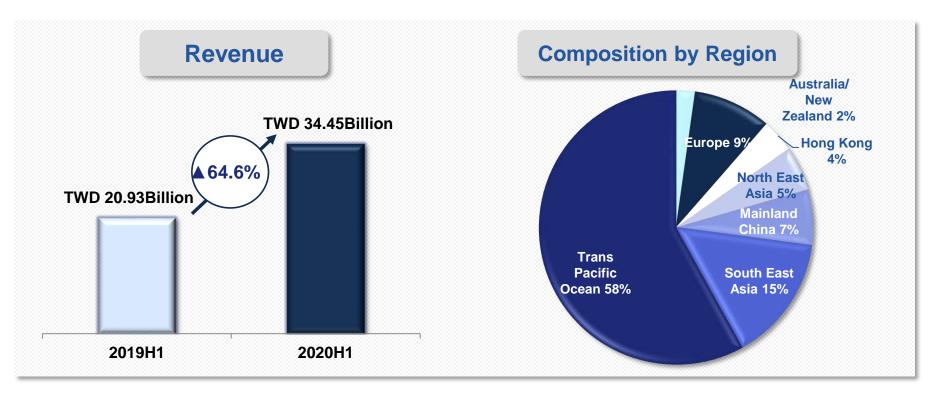
- CAL provided a minimum passengers-carried schedule to meet market demand.
- Our frequencies between April and June plunged more than 97% compared to the same period last year.

### **Passenger Impact- Skeletal Network**

Region	Route Adjustments
North America	Los Angeles/ San Francisco 2 Flights/wk  Vancouver 1 Flight/wk New York 1~4 Flights/mth
Europe	Amsterdam/ Frankfurt/ London 1 Flight/wk
Oceania	Sydney/ Melbourne/ Brisbane 2 Flights/mth
Northeast Asia	Tokyo1~2 Flights/wk
Southeast Asia	Jakarta/ Ho Chi Minh City 2~3 Flights/wk \ Yangon 2~4 Flights/mth \ Others routes 1~3 Flights/wk
Mainland China (KHH departures included)	Shanghai 3~4 Flights/wk  Xiamen 1~3 Flights/wk Chengdu 1 Flight/wk Beijing 2 Flights/mth
Hong Kong	4~5 Flights/wk

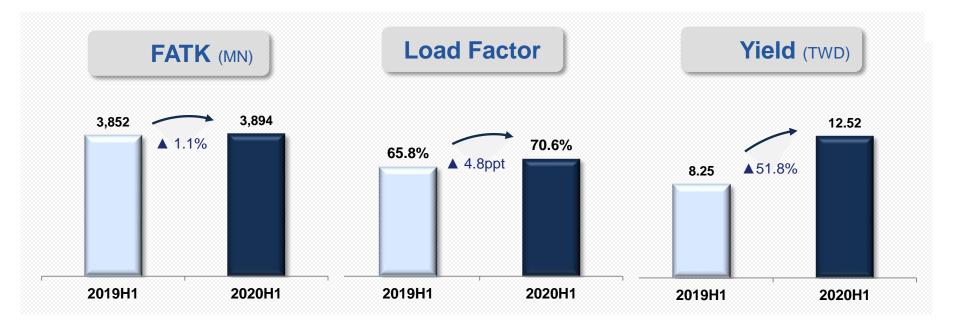


### **Cargo Performance**



- Cargo revenue totaled TWD 34.45 billion, a 64.6% increase, in 2020H1.
- Trans Pacific Ocean accounted for the largest share(58%) of revenue, followed by Southeast Asia and Europe with revenue share of 15% and 9% respectively.

### **Cargo Performance Index**



FATK increased by 1.1% and load factor grew 4.8 ppt with a 51.8% rise in yield in 2020H1.





### **Response to COVID-19**

- Passenger
- Cargo

#### Flight Schedule Adjusted in Line with Market Demand

Operations remain active in adapting to the dynamic changes of the market landscape

#### and governments regulations.



Operate selected routes to maintain network connectivity.



Gradually <u>resume flights</u> to align with boarder reopening and regional business travel needs.



Gain Taiwan domestic air travel market via CAL Group's subsidiaries



Operate charter flights or repatriation flights to generate revenue



# **Resuming Operation with Safety Procedures**

CAL is committed to providing passengers a safe and comfortable travel experience by implementing enhanced measures to ensure travel safety.



#### **Prepare for travel**

- Clean Cabin
- **Sky Boutique Pre-Order**
- COVID-19 Service Information
- Flight Messaging Service







At the Airport

- Wear face masks
- **Temperature checks**
- **Social distancing** •
- CAL Lounges closed temporaril •
- Safe Airport Journey Plan •



#### On board

- **Cabin Crew Protective** Equipment
- **PA Announcement**
- **Inflight Supplies**
- Inflight Meal •
- Fresh and recycled air quality







#### Arrival

- Cabin Disinfection & Cleaning
- Meal Carts Disinfection
- Luggage Disinfection upon Arrival

#### Expanding Cargo Service to Seize the window of Opportunity

COVID-19 has significantly disrupted global supply chain, also led to air cargo capacity

crunch stemming from the evaporation of the belly capacity of passenger aircraft.



- Utilize CAL <u>18 747-400 freighters</u>
- Make the most of belly capacity of passenger aircraft
- Improve operational efficiency with upcoming 777F deliveries
- Monthly route review and flexible route adjustment
- Priority for high-yield goods and regular project shipment for route profit boost
- Pursue charter or BSA business to maintain load factor and revenue uplift





### **Post-COVID-19 Outlook**

#### New Normal of Air travel in Post-Covid-19 Age

#### Market

- Domestic and regional air travel will recover first.
- 3<sup>rd</sup>/4<sup>th</sup> traffic rights will be dominant.
- Business travel will recover first, followed by family visit and leisure travel.
- Local staycation becomes popular.

#### Passenger

- International travelers will most concern with <u>safety</u>.
- <u>Wearing masks, checking temperatures, and cleaning hands</u> throughout the journey will be required.

#### Service

 <u>Digital solution</u> will be implemented to reduce touchpoints literally in the check-in and boarding process



#### Post-COVID-19 Cargo Market Outlook

#### **Potential Business**

- COVID-19 has led to a major change in consumer behavior toward online channels. Online demand for essentials and entertainment has increased.
- Work-from-home triggers a jump in demand for chips, laptops and network goods.

#### **Market Challenge**

- Appreciation of TWD may have an adverse effect on exports.
- **US-China trade war** results in a slowdown in economic and industrial output growth.



# **Proactive COVID-19 Response Strategies** Reduce cost and conserve cash **Create business resiliency** Integrate sales and marketing strategy **Rebuild passenger confidence in air travel Comply with regulations to promote safe travel** Dow Jones Sustainability Indices 🕓 GCSA FTSE4Good





#### Thank you

# We fly We fight # We will all be fine

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