# China Airlines 2020 Investor Conference

December 1, 2020 TSE : 2610

# Agenda

- 1. First Three Quarters Financial Results for 2020
  - 1) Operating Performance
  - 2) Composition of Op. Revenue & Cost
  - 3) Financial Risk Management
- 2. Impact of COVID-19 Pandemic
  - 1) Industry Environment Update
  - 2) Operational Performance Update
  - 3) Response to COVID-19
- 3. Post-COVID-19 Outlook





# First Three Quarters Financial Results for 2020



# **Operating Performance – 2020Q3**

Consolidated Financial Statistics			TWD 100 Million
	2019Q3	2020Q3	YoY %
Operating Revenue	430.05	266.12	-38.12%
Net Operating Income(Loss)	14.62	-3.57	-
Net Income(Loss) After Tax	4.96	-8.17	-
Net Income(Loss) Attributable to Owners of the company	3.40	-7.08	-
Earnings(Loss) Per Share (TWD)	0.06	-0.13	-

Group Revenue	TWD 100 Million		
2019Q3		2020Q3	YoY %
Passenger Revenue	290.96	32.41	-88.86%
Cargo Revenue	106.82	215.09	101.36%
Other Operating Revenue	32.27	18.62	-42.3%
Total Group Operating Revenue	430.05	266.12	-38.12%



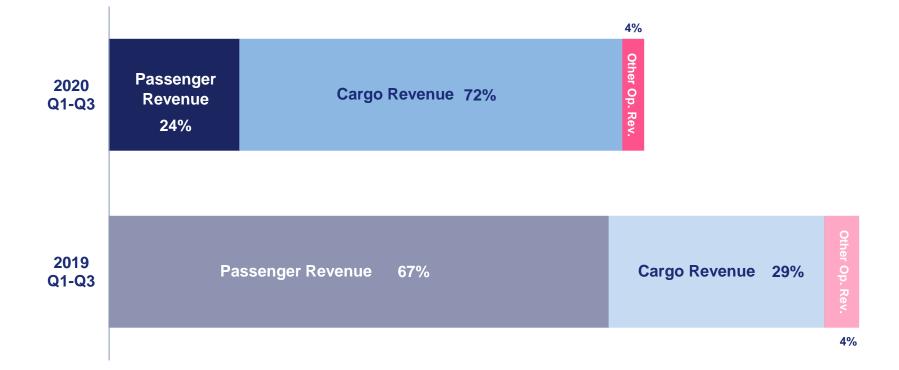
# **Operating Performance – 2020Q1-Q3**

<b>Consolidated Financial Statist</b>	TWD 100 Million		
	2019Q1-Q3	2020Q1-Q3	YoY %
Operating Revenue	1,263.02	854.84	-32.32%
Net Operating Income(Loss)	27.96	-5.8	-
Net Income (Loss) After Tax	0.58	-23.75	
Net Loss Attributable to Owners of the company	-3.46	-20.22	-
Loss Per Share (TWD)	-0.06	-0.37	

Group Revenue	TWD 100 Million		
	2019Q1-Q3	2020Q1-Q3	YoY %
Passenger Revenue	845.52	234.83	-72.23%
Cargo Revenue	318	560.46	76.25%
Other Operating Revenue	99.5	59.55	-40.15%
Total Group Operating Revenue	1,263.02	854.84	-32.32%



# **Composition of Op. Revenue - Cl**



# Passenger, Cargo and other operating revenue accounted for 24%, 72% and 4% respectively in the first three quarters of 2020.



# **Composition of Op. Expenses - Cl**



Fuel cost accounted for 21.9% of operating expenses due to COVID-19 pandemic in the first three quarters of 2020.



# Financial Risk Management – Fuel (CI)

#### **Fuel Cost**

		2019Q1-Q3	2020Q1-Q3	YoY%
Jet Fuel (MOPS)	USD/BBL	77.69	44.04	-43.3%
Fuel Consumption	10KBBL	1,300.39	1,026.71	-21%
Fuel Expend	TWD/100Million	333.14	166.23	-50.1%
Hedging Loss	TWD/100Million	0.14	0.34	142.9%
Total Fuel Cost	TWD/100Million	333.28	166.57	-50%

#### **Fuel Hedging**

Year	Hedging%	
2020.12-2021.11	0.16%	



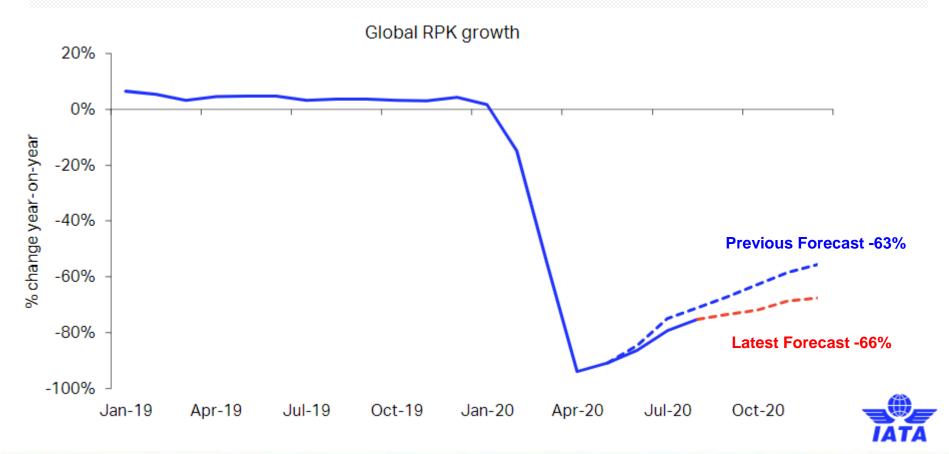


# Impact of COVID-19 Pandemic Industry Environment Update



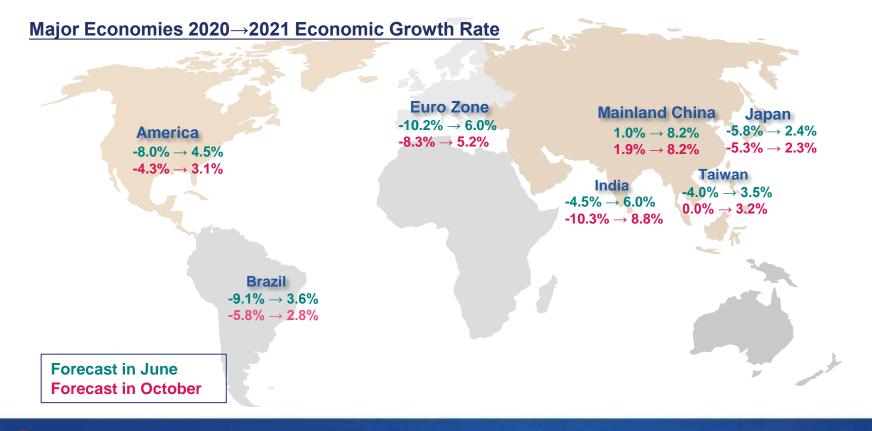
### **Air Travel Recovery Slower Than Expected**

IATA forecast global passenger traffic will not return to pre-COVID-19 levels until 2024 and full-year 2020 traffic to be down 66% compared to 2019.



### **IMF Upgraded 2020 Economic Forecast**

The global economy is projected to contract by <u>4.4% in 2020</u> — an upward revision from an estimate of -4.9% made in June due to the better-than-expected growth in advanced economies and Mainland China.

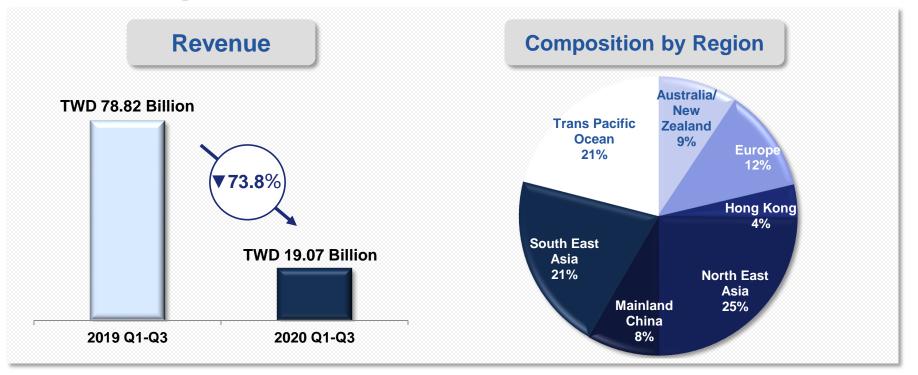




# Impact of COVID-19 Pandemic Operational Performance Update

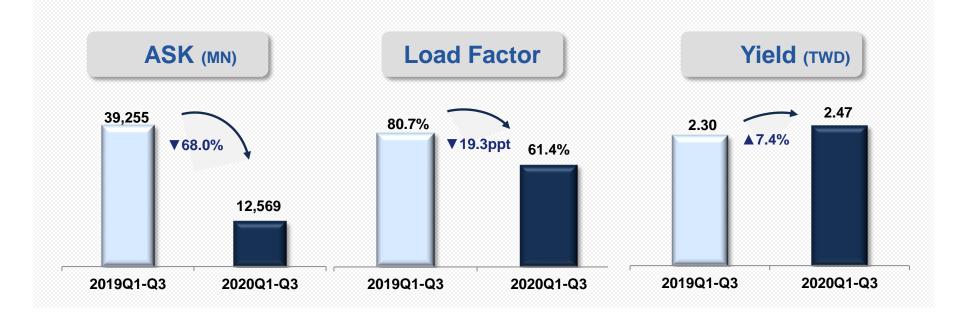


## **Passenger Performance**



- Passenger revenue decreased by 73.8% to TWD 19.07 billion in the first three quarters of 2020.
- Northeast Asia accounted for the largest share (25%) of revenue, followed by Trans Pacific Ocean and South East Asia with revenue share of 21% respectively.

## **Passenger Operation Index**



ASK and load factor decreased by 68.0% and 19.3ppt respectively while yield increased by 7.4% in the first three quarters of 2020.



## Impact on Passenger Traffic



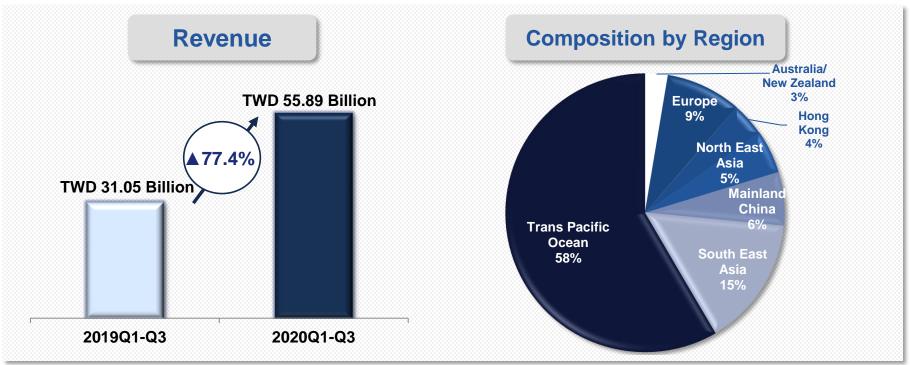
- CAL provided a minimum passengers-carried schedule to meet market demand.
- Our frequencies between April and June plunged more than 97% compared to the same period last year; however there is slowly recovering with essential travelling in the third quarter.

# **Passenger Impact- Skeletal Network**

Region	Route Adjustments
North America	Los Angeles/San Francisco 3 Flights/wk, Vancouver 2 Flights/wk, New York 2 Flights/mth
Europe	Amsterdam 2 Flights/wk, Frankfurt/ London 1 Flight/wk
Oceania	Sydney 1 Flight/wk, Melbourne/ Brisbane 2 Flights/mth, Auckland 1 Flight/mth
Northeast Asia	Tokyo 3 Flights/wk, Seoul 2 Flights/wk, Osaka/ Fukuoka/ Nagoya 1 Flight/wk
Southeast Asia	Jakarta 1 Flight/day, Manila 4~5 Flights/wk, Phnom Penh 2 Flights/wk, Vietnam 11~12 Flights/wk, Bangkok 3~4 Flights/wk, Singapore/ Kuala Lumpur 2 Flights/wk, Penang/Yangon 1~2 Flights/wk
Mainland China (KHH departures included)	Shanghai 9 Flights/wk, Xiamen 3 Flights/wk, Chengdu 2 Flights/wk, Beijing 1 Flight/wk
Hong Kong (KHH departures included)	10 Flights/wk

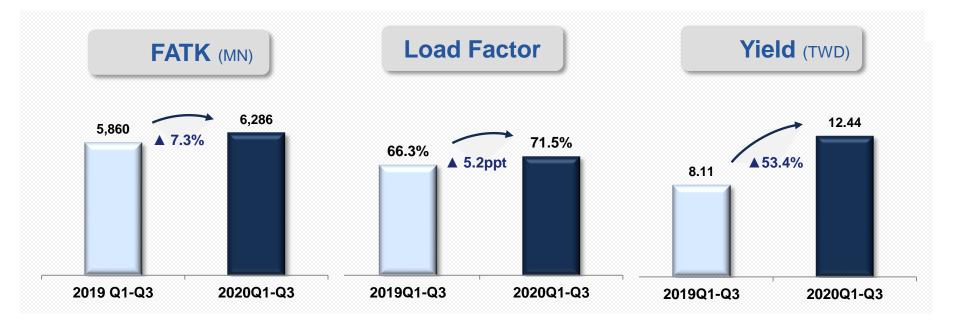


# **Cargo Performance**



- Cargo revenue totaled TWD 55.89 billion, a 77.4% increase, in the first three quarters of 2020.
- Trans Pacific Ocean accounted for the largest share(58%) of revenue, followed by Southeast Asia and Europe with revenue share of 15% and 9% respectively.

# **Cargo Performance Index**



FATK increased by 7.3% and load factor grew 5.2 ppt with a 53.4% rise in yield in the first three quarters of 2020.





# **Response to COVID-19**

- Passenger
- Cargo



#### Flight Schedule Adjusted in Line with Market Demand

Operations remain active in adapting to the dynamic changes of the market landscape

#### and governments regulations.



Operate <u>selected routes</u> to maintain network connectivity, taking advantage of <u>sixth traffic rights</u>.



Gradually <u>resume flights</u> to align with boarder reopening, regional business travel needs and travel bubble.



Increase Taiwan domestic air travel market via CAL Group's subsidiaries.



Operate charter flights to generate revenue.



### **Resuming Operation with Safety Procedures**

CAL was also rated as the <u>top safest airlines</u> to fly during COVID-19 by Safe Travel Barometer in August, having implemented numerous pro-traveler health and safety initiatives.



Clean Cabin Sky Boutique Duty Free Service COVID-19 Service Information Flight Messaging Service



**On Board** 

Cabin Crew Protective Equipment PA Announcement Inflight Supplies Inflight Meal Fresh and recycled air quality Onboard Lavatory

Prepare for Travel At the Airport

Α

Arrival

Wear face masks Temperature checks Social distancing CAL Lounges are temporarily closed Safe Airport Journey Plan



Cabin Disinfection & Cleaning Meal Carts Disinfection Luggage Disinfection upon Arrival



### CAL Ranked Top Global Cargo Carrier in 2019

With a fleet of 18 Boeing 747-400 freighters in operation and well-established network, CAL holds the edge on air cargo capacity during COVID-19.

	Airlines	Freight Tonnes Carried ('000)		Airlines	FRTK(m)
1 <sup>st</sup>	Emirates	2,413	1 <sup>st</sup>	Qatar Airways	13,024
2 <sup>nd</sup>	Qatar Airways	2,281	2 <sup>nd</sup>	Emirates	12,052
3 <sup>rd</sup>	Federal Express	2,192	3 <sup>rd</sup>	Cathay Pacific Airways	10,930
4 <sup>th</sup>	Cathay Pacific Airways	1,716	4 <sup>th</sup>	Federal Express	8,851
5 <sup>th</sup>	United Parcel Service	1,539	5 <sup>th</sup>	Korean Air	7,390
6 <sup>th</sup>	Turkish Airlines	1,433	6 <sup>th</sup>	Lufthansa	7,723
7 <sup>th</sup>	Korean Air	1,383		•	
8 <sup>th</sup>	China Airlines	1,374	13 <sup>th</sup>	•	
× 201	× 2019 Top Airlines by International Cargo Traffic			China Airlines	5,334

#### Expanding Cargo Service to Seize the window of Opportunity

CAL leverages Taiwan's strategic position and cargo capacity to make <u>10% more cargo</u>

#### flights per week.



- Utilize CAL <u>18 747-400 freighters</u>
- Make the most of belly capacity of passenger aircraft
- Improve operational efficiency with <u>3</u> upcoming 777F deliveries
- Monthly route review and flexible route adjustment
- Priority for high-yield goods and regular project shipment for route profit boost
- Pursue charter or BSA business to maintain load factor and revenue uplift





### **Post-COVID-19 Outlook**



### New Normal of Air travel in Post-Covid-19 Age

#### Market

- Domestic and regional air travel will recover first.
- 3<sup>rd</sup>/4<sup>th</sup> traffic rights will be dominant and 6<sup>th</sup> traffic right will complement.
- Family visit and leisure travel will recover first.
- Local staycation becomes popular.

#### Passenger

- International travelers will be most concerned with <u>safety</u>.
- <u>Wearing masks, checking temperatures, and cleaning hands</u> throughout the journey will be required.

#### Service

 <u>Digital solution</u> will be implemented to reduce touchpoints literally in the check-in and boarding process



## Post-COVID-19 Cargo Market Outlook

#### **Potential Business**

- COVID-19 has led to a major change in consumer behavior toward online channels. Online demand for essentials and entertainment has increased.
- Work-from-home triggers a jump in demand for chips, laptops and network goods.
- <u>Vaccines against COVID-19 are under active development.</u>





#### **Proactive COVID-19 Response Strategies**





#### **Giving Back to Society and Creating Social Value**

CAL wins awards for <u>seventh consecutive year</u> at the "Oscars" of Taiwan Corporate Sustainability- Taiwan Corporate Sustainability Awards (TCSA) and <u>two consecutive</u> <u>year</u> at Global Corporate Sustainability Awards (GCSA).







### Thank you

# We fly We fight # We will all be fine

2020.12 China Airlines | No.1, Hangzhan S. Rd., Dayuan Dist., Taoyuan City, Taiwan TEL | 03.399.8888