

Hawaiian Airlines (HA)

Effective from December 16, 2013, DFP members are able to earn and redeem mileage on contracted Hawaiian Airlines flights.

1. Mileage Accumulation

(1) When flying with a qualifying fare on a regularly scheduled flight operated by Hawaiian Airlines (charter flights and co-share flights not operated by HA are excluded), DFP members may accumulate the flown mileage on their Dynasty Flyer accounts.

(2) To ensure the HA mileage is accumulated correctly, DFP members should advise their membership numbers to both CI and HA personnel when making reservation, ticketing, and checking-in at airport counters. The mileage will be credited to member's account within 4 weeks. Members need to keep tickets and boarding passes as a receipt until your mileage is credited to your account.

2. Mileage Accrual on HA Flights

(1) Mileage Accrual Percentage on HA Flights

Inter Island :

Class of Service	Booking Class	Mileage Accrual Percentage
First Class (Domestic)	F,P,C,A*	Actual mile x 150%

Flights)		
Economy Class	Y,W,X,Q,V,B,S,N,M,I,H,G,K,L	Actual mile x 100%

Transpacific (Hawaii- US Mainland) :

Class of Service	Booking Class	Mileage Accrual Percentage
First Class (U.S. Mainland Flights)	F,P,C,A	Actual mile x 150%
Economy Class	Y,W,X,Q,V,B,S,N,M	Actual mile x 100%
	I,H,G,K,L	Actual mile x 50%

Hawaii-International :

Class of Service	Booking Class	Mileage Accrual Percentage
Business Class (International Flights)	J,P,C,A	Actual mile x 150%
Economy Class	Y,W,X,Q,V,B,S,N,M	Actual mile x 100%
	I,H,G,K,L	Actual mile x 50%

Remarks: Booking classes not listed in above chart are not eligible for mileage accrual.

- (2) The Mileage earned on Hawaiian Airlines flights can be combined with other DFP miles in a member's account for award redemption, but cannot be counted toward qualification for Gold, Emerald or Paragon membership.
- (3) The flown mileage of a flight can only be credited to either CI or HA (Hawaiian Miles) frequent flyer program. Once credited, the mileage

will not be transferred to another program.

3. Mileage Correction

If you have any questions regarding your mileage with HA flights, please contact DFP Service Hotline and provide the boarding passes and photocopies of tickets as well as membership card number within 6 months of flight's departure. China Airlines will amend your mileage within 6 weeks after verification with HA. Please keep all receipts until your missing mileage has been credited to your DFP accounts.

4. Award Ticket

(1) Award levels

According to specified mileage required, DFP members are entitled to redeem round trip ticket awards for traveling on self-operated, scheduled Hawaiian Airlines flights of some specific regions under the designated code "HA". The award routes and mileage levels are as follows: (effective from December 16, 2013)

Area		Round Trip Award Ticket	
		Economy Class	First or Business Class
		Mileage	Mileage
A	Neighbor Island	25,000	45,000
B	Between Hawaii and North America	40,000	80,000
C	Between Hawaii and	60,000	100,000

	South Pacific (Pago Pago, Samoa, Papeete, Tahiti)		
D	Between Hawaii and Australia/ New Zealand	120,000	180,000
E	Between Hawaii and Taiwan, Japan and Korea	110,000	160,000

* Award Booking Classes : First or Business Class - D, Economy Class - T °

*Hawaiian Airlines provide two-cabin-class services depending on routes.

(2) Redemption Procedures

- a. DFP members should make sure they have sufficient mileage for redeeming Hawaiian Airlines award tickets.
- b. When requesting Hawaiian Airlines ticket awards, DFP members must confirm their reservations in advance by calling China Airlines reservation and inform that they are requesting Hawaiian Airlines award ticket travels. Failure to do so will result in cancellation of the reservation and denial of ticket issuance for their awards.
- c. After reservation, members may contact China Airlines Call Center or Branch offices for award ticket issuance before ticket time limit.
(Airport counters do not issue or re-issue award tickets.)

(3) Points to Note

- a. Ticket holders are responsible for all applicable taxes, federal

inspection fees, terminal facility fees, customs user and immigration fees, insurance surcharge and any other fees or surcharges applicable to award tickets.

b. Award travels are subject to special limitations on seating availability on Hawaiian Airlines flights.

c. Each award ticket is valid for one year from the date of issuance.

The full journey must be completed within the validity period.

d. HA' s award ticket is limited to a round-trip travel between two eligible cities and no stopover en-route is permitted. However, one open-jaw is allowed for each award ticket.

※ Open-jaw travel is defined as traveling to one destination from a point of origin and returning from another city to the same point of origin, or vice versa.

e. The endorsement of the award tickets of Hawaiian Airlines flights to any other carriers requested by DFP members will not be permitted.

The passenger name on the award ticket may not be changed once the award ticket is issued.

f. After the issuance of an award ticket, the award flight may be changed for a different date. The new flight should be subject to Hawaiian Airlines' seat limitations and the original expiry date of the award ticket.

g. Reroute and refund of the award tickets :

- ※ Refunding or rerouting of the award ticket is not permitted after the commencement of travel.
- ※ A route change for an unused award ticket is permitted. The new ticket will be subject to the expiry date of the original award ticket. The new route must be the same level of mileage requirement as the original ticket.
- ※ A handling fee of USD100 or its equivalent in local currency will be charged for each change of every award ticket.
- ※ Member may apply to refund wholly unused award ticket with a handling charge of USD50 or its equivalent in local currency.
- ※ In the event of a Hawaiian Airlines current day or advance flight cancellation, Hawaiian Airlines agrees to re-accommodate DFP member's award travel on another Hawaiian Airlines' flight. In the case of any such cancellation, Hawaiian Airlines will not be liable for any damages or expenses sustained by DFP members.

h. Award travels on Hawaiian Airlines flights may not be sold, bartered

or purchased. Any award obtained in this manner will be void. If a person other than the person named on the award attempts to use the award, it will be void and travel will be denied.

i. DFP members failing to comply with Hawaiian Miles rules of award

travel may be denied for boarding.