

Baggage service phone and facsimile number for China Airlines

Area	City/Airport Code		Country Code	Area Code	Phone No. Facsimile No.								
	City	Airport Code			China Airlines				Handling Agent				
					Phone No.	FAX No.	Office Hour		Company Name	Phone No.	FAX No.	Office Hour	
Taiwan	Kaohsiung	KHH	886	7	805-1305	805-1370	Daily	1000~2100	N/A				
	Taichung	RMQ	886	4	N/A				Mandarin Airlines (AE)	2615-5080 EXT 7450/7421	2615-5118	Daily	0830-1200 1200-2230
	Tainan	TNN	886	6	2601202	260-5350	Daily	0900-1700	N/A				
	Taipei (Taoyuan)	TPE	886	3	383-4678	393-1337	Daily	0800-2200	N/A				
	Taipei (Sungshan)	TSA	886	2	2514-2091	2545-7972	Daily	0900~1700	Mandarin Airlines (AE)	2514-2091	2545-7972	Daily	0900-2000
China	Beijing	PEK	86	10	6453-0290	6453-0291	Mon/Wed/Fri	0800-1600	Air China (CA) LSF email : bagtracing@sina.com	59281528	N/A	Daily	0800-2300
							Tue/Thu/Sta/Sun	1400-2200					
	Chongqing	CKG	86	23	88280119	N/A	Mon~Fri	0830-1730	Chongqing Aviation Ground Service Co.,Ltd	67152747	N/A	Daily	0800-2400
	Changsha	CSX	86	731	8815-7661	8815-7663	Daily	0830-1730	Changsha Huanghua Int'l Airport	8479-9650 15274890712	8479-9650	Daily	0800-1830
	Chengdu	CTU	86	28	8602-750	N/A	Mon~Fri	0830-1730	Chengdu Shuanliu Int'l Airport Aviation Ground Svc. Co. Ltd.	8520-5550	N/A	Daily	0001-2400
	Guangzhou	CAN	86	20	3606-2142	3606-2140	Mon~Fri	1100~1900	China Southern Airlines (CZ)	020-86122921	N/A	Daily	0800-2300
	Fuzhou	FOC	86	591	87559705	87552785	Mon-Fri	0830-1730	Fuzhou International Airport Co.LTD	2801-3194 2801-3184	N/A	Daily	0800-2200
	Hangzhou	HGH	86	570	8679-3820	8679-3762	Mon-Fri	0800-1600	Hangzhou Xiaoshan International Airport Co.	8383-7181	8383-7181	Daily	0700-2400
	Nanjing	NKG	86	25	8467-1050	8320-8802	Mon~Fri	0830-1730	Nanjing LuKou Int'l Airprot Co. (NLIA)	5248-0476	5248-0464	Daily	0600-2200
							Sat	0830-1330					
	Ningbo	NGB	86	574	8900-6751	8900-6752	Mon~Tue Thu~Sat	1200-2000	Ningbo Lishe International Airport Co. Ltd.	574 8742-7311 574 8900-8570	8742-7311	Daily	0600-2200
	Shangha (Pudong)	PVG	86	21	6835-5048 1896-479-6017	6833-5048	Daily	0830-1830	China Eastern Airlines (MU)	6833-5040/41 6833-5219	6833-5039	Daily	0001-2400
	Shanghai (Hongqiao)	SHA	86	21	2235-2175	2235-2176 #8012	Mon~Thu Sat~Sun	1000-1800	China Eastern Airlines (MU)	2233-8251	6268-3656	Daily	1030-2000
Shenzhen	SZX	86	755	2345-9305	2345-9306	Mon~Fri	0830-1730	Shenzhen Airport Co. Ltd.	2345-8635 ext8640	N/A	Daily	Operation Period	
Qingdao	TAO	86	532	6887-7106	6887-7109	Mon~Fri	0830-1730	Qingdao Liutang International Airport Co. Ltd.	8378-8361	8378-8360	Daily	0900-1630	

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China	Wuhan	WUH	86	27	8555-8172	8526-6640	Mon~Fri	0830-1730	Wuhan Tianhe International Airport Services Co. Ltd.	6568-7811	6568-7811	Daily	0800-1900
	During Internatinal flight operating period.												
	Wuxi	WUX	86	510	85323007	85323007	Daily	0830-2030	Wuxi Sunan Shuofang International Airport ground handling service	8500-3325	850-3325	Daily	0830-2330
	Xi'an	XIY	86	29	6852-2561	6852-2570	Mon~Fri	0900-1700	Aviation Ground Handling Service (Xi'an) Co. Ltd.	8879-6185	8879-6184	Daily	0800-2400
	Xiamen	XMN	86	592	571-4407	571-4406	Daily	0830-1630	Xiamen international airport ground handling service - baggage inquiry	570-8371 or 1530592-9280	N/A	Daily	0930-2000
Zhengzhou	CGO	86	371	55629883	55629882	Mon~Fri	0830-1730	Henan Airport Group Co., Ltd.	58518831	N/A	Daily	0800-2230	
Northeast Asia	Fukuoka	FUK	81	92	477-0133	477-0134	Daily	0800-1730	Japan Airlines (JL)	472-5480	621-6870	Daily	0700-2100
	Hiroshima	HIJ	81	848	60-8261	86-8088	Daily	0700-2130	Japan Airlines (JL)	86-8300	86-8884	Daily	0700-2130
	Ishigaki	ISG	81	98	857-1041	858-2825	Daily	0900-2100	Handle by China Airlines OKA(Naha)office	857-1041	858-2825	Daily	0900-2100
	Osaka (Kansai)	KIX	81	72	456-8067	456-8069	Daily	0700-2130	Japan Airlines (JL)	55-3091	55-3092	Daily	0900-2000
	Miyazaki	KMI	81	985	64-9288	64-9588	Mon~Thu/Sta	0900~1730	Japan Airlines (JL)	50-0310	50-0315	Daily	0630-2130
	Kumamoto	KMJ	81	96	285-1091	285-4852	Daily	0900-1730	Japan Airlines (JL)	232-1233	232-3277	Daily	0730-2130
	Kagoshima	KOJ	81	995	73-3988	73-6886	Mon~Fri/Sun	0900-1730	Japan Airlines (JL)	58-4972	58-9239	Daily	0900-1700
	Nagoya	NGO	81	569	38-8037	38-8042	Daily	0700-2130	Japan Airlines (JL)	38-8037	38-8042	Daily	0800-2100
	Okinawa	OKA	81	98	857-1041	858-2825	Daily	0900-2100	Japan Airlines (JL)	840-1528	840-1529	Daily	0900-2030
	Pusan	PUS	82	51	972-1513	972-1518	Mon~Fri	0900~1800	Korean Airlines (KE)	970-3345	9703393	Daily	0830~1730
	Sapporo (Chitose)	CTS	81	123	46-2083	46-2111	Mon~Fri	0900-1700	Japan Airlines (JL)	46-2162	45-2169	Daily	0900-1700
	Seoul (Gimpo)	GMP	82	2	2664-1513	2664-1514	Mon/Thu/ Sun	0800-1600	Korean Airlines (KE)	2655131	26568034	Mon~Sta	0830~1730
	Seoul (Incheon)	ICN	82	32	743-1513	743-1515	Daily	0700-2200	Korean Airlines (KE)	742-5124	742-7019	Daily	0600-1900
	Shizuoka City	FSZ	81	52	202-7117	202-7250	Mon~Fri	0900-1700	N/A				
	Tokyo (Haneda)	HND	81	3	6428-0388	6428-0390	Daily	0700-1500	Japan Airlines (JL)	5757-7799	5757-7713	Daily	0930-2000
	Tokyo (Narita)	NRT	81	4	7634-8165	7634-8163	Daily	0730-2200	Japan Airlines (JL)	7634-3147	1302-54-125 (Toll free)	Daily	0800-2200
Takamatsu	TAK	81	87	815-8701	815-8703	Mon~Fri	0900-1730	Japan Airlines (JL)	N/A	879-1048	Mon-Fri	0900-1730	
Toyama	TOY	81	76	4617100	2027250	Mon/Wed/ Thu/Fri/Sun	0900-1730	All Nippon Airways (NH)	495-3001	495-3002	Daily	0700~22000	

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Southeast Asia & India	Bangkok	BKK	66	2	134-2042 087-229-6144	134-2038	Daily	0830-1830	THI AIRWAYS (TG) - only for flight CI0837	66-2-1345453	NIL	Daily	0100-0400
	Delhi	DEL	91	11	61238331	61238334	Mon~Sta	1000-1800					
	Denpasar - Bali	DPS	62	361	935-7298	935-7275	Mon~Fri Sat/Sun	0900-1700 0900-1200	Gapura	935-1171	935-1171	Daily	0700-2400
	Hanoi	HAN	84	4	3584-0110	3584-4326	Daily	0900-1700	NIAGS	3884-0008	3886-5059	Daily	0800-2100
	Ho Chi Minh City	SGN	84	8	3848-6701	3848-5306	Daily	0830-1800	TIAGS (email: lostandfoundtsn@viags.vn)	35470415	N/A	Daily	0800-2300
	Hong Kong	HKG	852		27697738	21897955	Daily	0900~1700					
	Jakarta	CGK	62	21	550-6887	550-1973	Daily	0730-1100 1500-1600	Gapura	550-6074	550-6072	Daily	0800-2400
	Kuala Lumpur	KUL	60	3	8776-6066	8787-4604	Daily	0900-1700	ADS / (MH)	8776-3733 8776-3742	8776-3789	Daily	0001-2400
	Manila	MNL	63	2	8830-3008 851-2432	8831-6754	Daily	0800-1700	MacroAsia Airport Svcs. Corp.	9175079624	N/A	Daily	0900-1800
	Penang	PEN	60	4	643-1298	646-7399	Tue/Wed/ Fri/Sat Thu/Sun	1000-1500/ 1800-1930 0800-1700	Malaysia Airlines (MH)	619-0308	N/A	Daily	0500-2400
	Phnom Penh	PNH	855	23	222-059 222-058	223-526	Daily	0730-1630	CAMS	890-890 890-520~29 EXT.5227	N/A	Daily	0700-0030 (+1)
	Singapore	SIN	65		6723-1423	6511-0437	Daily	0700-2200	DNATA	6511-0443	6511-0436	Daily	0700-2200
	Yangon	RGN	95	1	824-0399	824-6330	Mon~Fri Sat	0930-1700 0930-1200	Sein Chit Travel & Tour SVCS.	824-0399	824-6330	Mon-Fri Sat	0930-1700 0930-1200
Oceania & Guam	Auckland	AKL	64	9	256-8088	256-8093	Daily	1200-2000	Air New Zealand (NZ)	255-8996 0800-224-664	256-3825	Daily	0700-2000
	Brisbane	BNE	61	7	3860-5622	3860-5666	Mon~Fri	0900-1700	Menzies Aviation (BNE)	3114-1277	3114-1269	Daily	0900-1400 1700-2200
	Melbourne	MEL	61	3	99070910	93352055	Mon~Fri	0900-1700	Menzies Aviation(mel)	700 74665	N/A	Daily	0800~2200
	Palau (Koror)	ROR	680		488-8888 Ext 103	N/A	Mon~Fri	0900~1700	United Airlines (UA)	587-2255	587-2288	Service on the day with flight operating.	
	Sydney	SYD	61	2	8339-9188	9693-2096	Mon~Fri	0900-1700	Menzies Aviation	9693-3248 8337-9252	9693-3298	Daily	0600~2230
	Guam	GUM	1	671	649-0860/1/2	649-0867	Mon~Fri	0900-1700	Menzies Aviation	642-5260	646-5084	Daily	1100-1700

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North America	Honolulu	HNL	1	808	836-1052	833-0261	Mon~Wed / Fri-Sat	0600-1500	Worldwide Flight SVC.	836-1052	833-0261	Daily	0600-1700	
	Los Angeles	LAX	1	310	215-5651	670-6506	Daily	1000-2350	CBS(Central Baggage Service)	866-540-3669 EXT 4	310-417-2199	Daily	0600-2300	
	New York	JFK	1	718	751-3588	751-3590	Mon-Tue/Thu Sat-Sun	1700-0100next day	N/A					
	Ontario	ONT	1	909	689-0869	390-0064	Tue, Thu	1500~2330						
	San Francisco	SFO	1	650	821-8888	821-8893	Daily	1830-2400	Hallmark	1 866 540 3669	N/A	Daily	24Hours	
	Vancouver	YVR	1	604	242-2732	242-2733	Mon~Fri	1830-0300 (+1)	N/A					
Europe	Amsterdam	AMS	31	20	601-5427	648-0565	Daily	0800-1530	Royal Dutch Airlines (KLM)	0900-01-4 (NL)	601-2076	Daily	0600-2330	
										601-2076 (Outside NL)				
	Frankfurt	FRA	49	69	6907-3111	6905-9040	Daily	0700-1500	Fraport(email:baggage-tracing@fraport.de)	69 6907-1001	6906-0478	Daily	0600-2200	
	Heathrow	LHR	44	0					DNATA	2087452166	N/A	Daily	0700~2200	
	Rome	FCO	39	6	6501-1676	6595-5527	Mon/Wed/ Thu/Fri	0900-1500	Alitalia (AZ)	0039-06-65636863 (Option N. 3)	N/A	Daily	0800-2200	
Vienna	VIE	43	1	7007-35611 7007-35612	7007-35620	N/A	N/A	Vienna Airport Ground Handling Services Email: arrival.services@viennaairport.com	7007-22624	N/A	Daily	0800-2100		